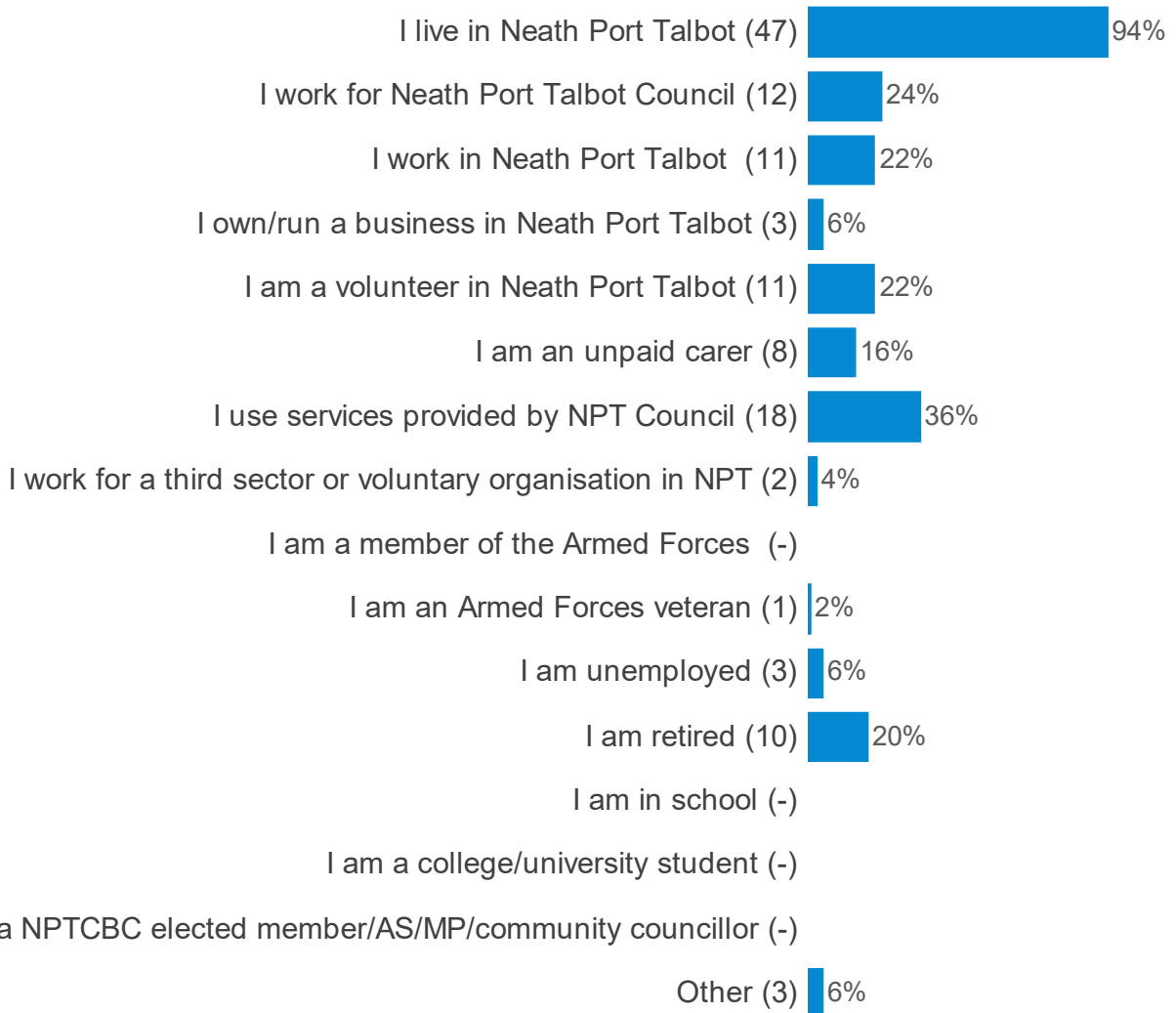


Draft Public Participation Strategy 2023-2028

This report was generated on 13/03/23. Overall 50 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

**Please indicate which of the following describes you (please select all that apply)
(Please indicate which of the following describes you (ple...))**



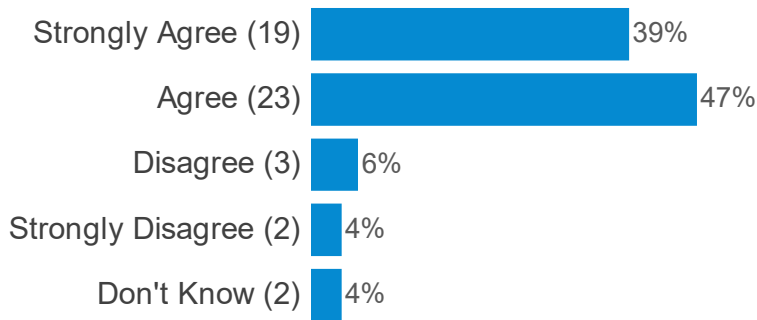
Other - please specify

I live in Cymer specifically

I was born in Neath and brought up in Port Talbot. Currently living in Dublin Ireland but visit family in Port Talbot in a regular basis.

Unable to work due to illness

Our Overarching Objective is to encourage and support people to participate in the council’s decision-making by undertaking our activities in ways that are inclusive and accessible, reflect the diversity of our communities, are responsive and meet the requirements of the relevant legislation and guidance (The Equalities Act 2010; The Wellbeing of Future Generations Act; The Social Services and Well Being (Wales) Act (2014); The Welsh Language Standards; The Local Government and Elections (Wales) Act 2021. (Please indicate how you feel about this)



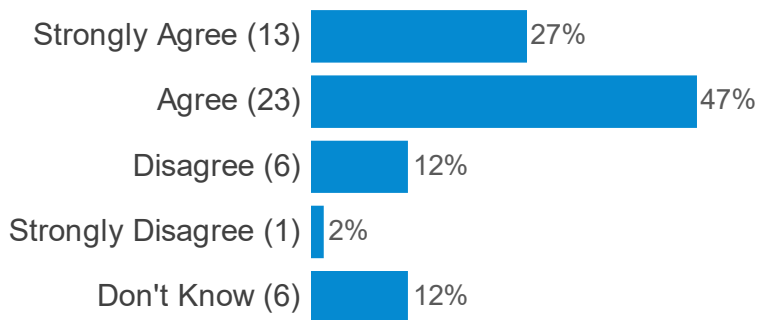
If you answered 'disagree' or 'strongly disagree' please tell us why

Because Easy Read information is not always available or has less time to respond, also they dont make it easy for some people to take part

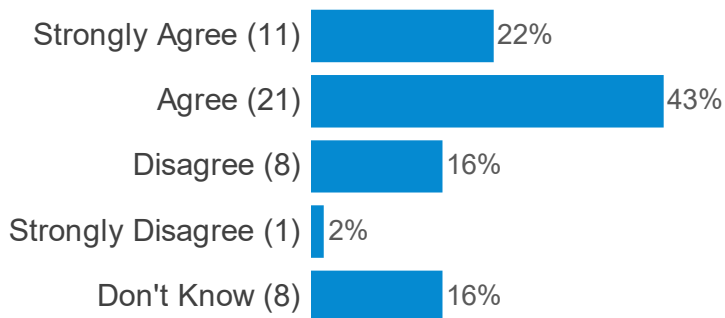
I'm unsure what the question is asking; whether I agree with this as an aspiration or whether I agree that this is being achieved. If an aspiration I think the council should have as it's overarching objective the reduction of inequality and poverty, if the latter then I can't really comment

Services are not comprehensive and difficult to get hold of

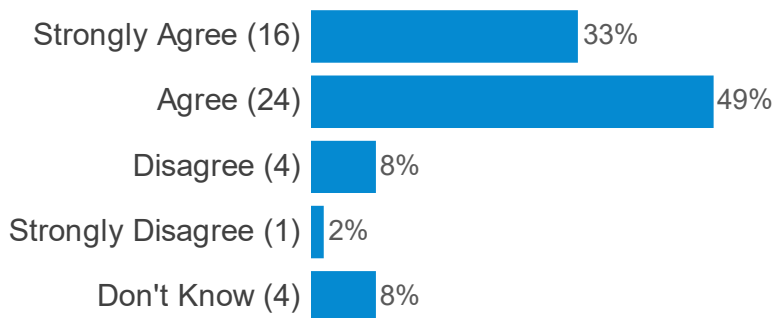
How strongly do you agree or disagree that the strategy will help the council to promote the following: (awareness among local people of the council's functions)



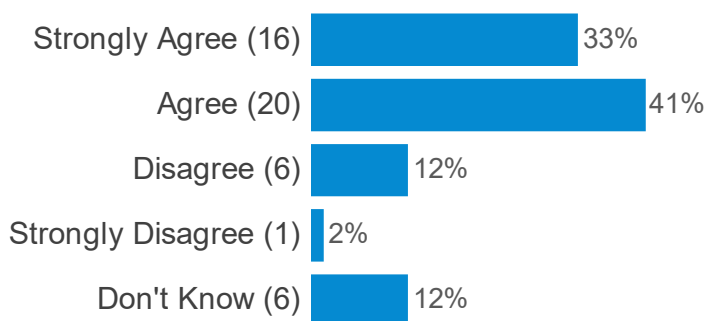
How strongly do you agree or disagree that the strategy will help the council to promote the following: (awareness among local people of how to become a member of the council, and what membership entails)



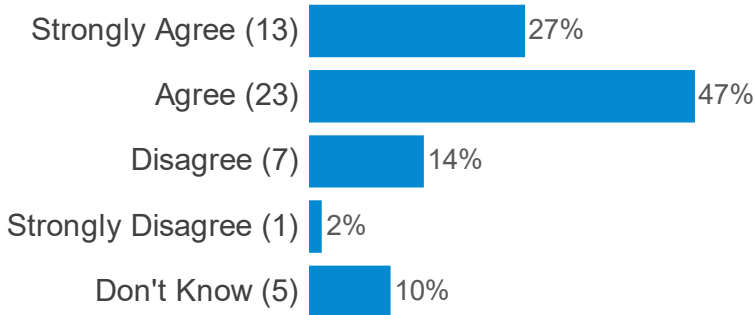
How strongly do you agree or disagree that the strategy will help the council to promote the following: (access for local people to information about council decision)



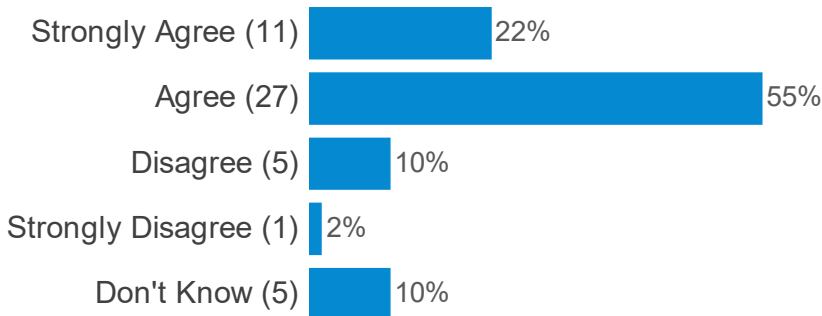
How strongly do you agree or disagree that the strategy will help the council to promote the following: (processes so that local people can make representations to the council about a decision before, and after, it is made)



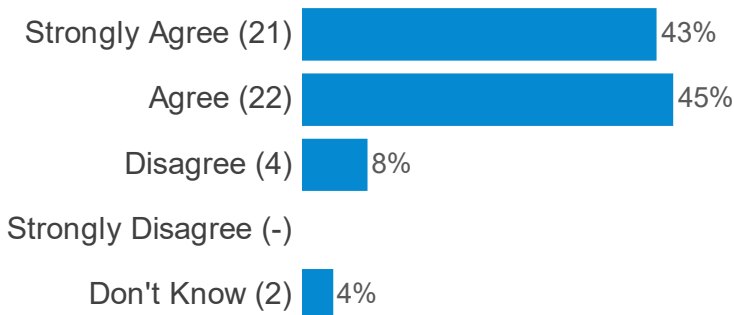
How strongly do you agree or disagree that the strategy will help the council to promote the following: (arrangements to bring views of the public to the attention of overview and scrutiny committees)



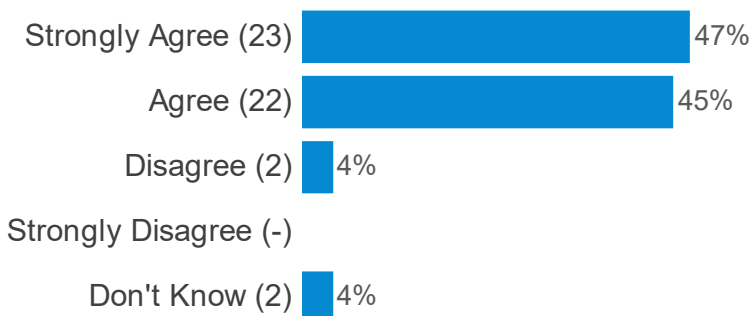
How strongly do you agree or disagree that the strategy will help the council to promote the following: (awareness among the benefits of councillors using social media to communicate with local people)



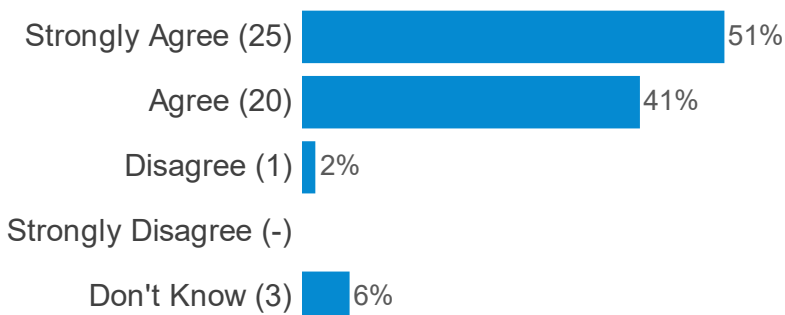
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Publish a final version of the Public Participation Strategy)



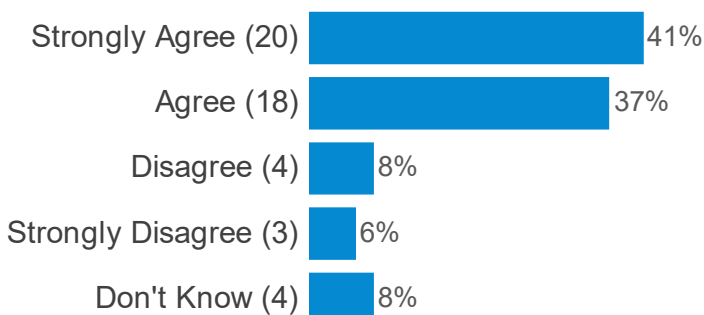
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Publish a Guide to the Democratic Process and how the Council makes decisions)



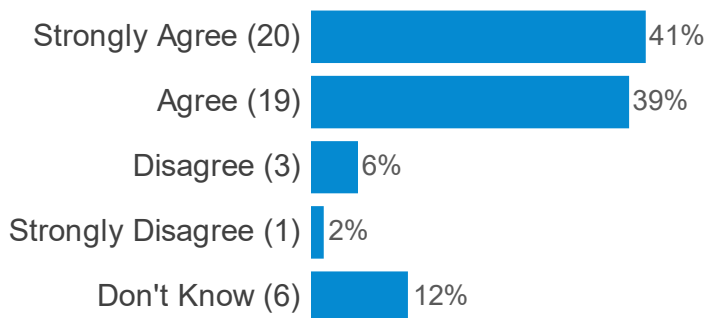
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Ensure the Council’s forward plan support public engagement by being accessible, timely and user friendly)



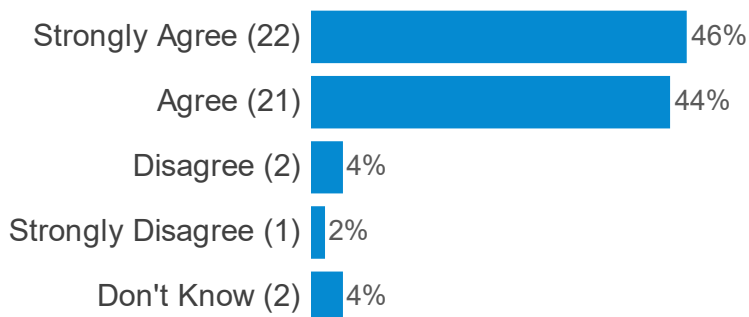
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Promote Welsh Government’s Guidance / materials for 16 and 17 year olds regarding Democracy in Wales - explore Web-based platforms)



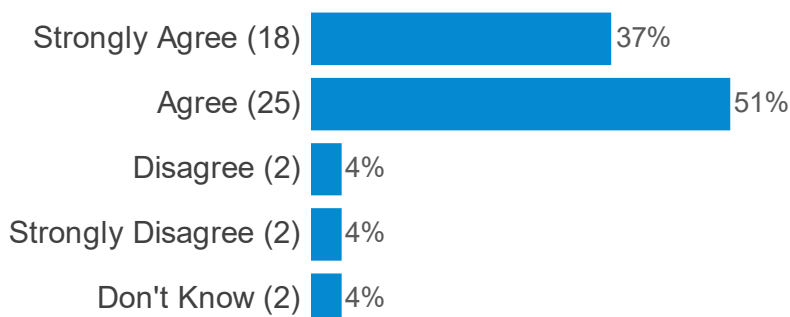
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Elections and Education Directorate to explore other potential avenues through school forums / youth councils / career fairs)



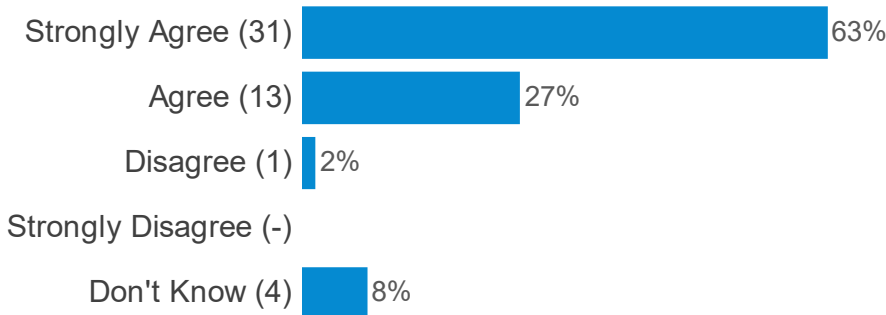
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Continue to engage with schools (subject to pandemic), including links with school councils and youth councils)



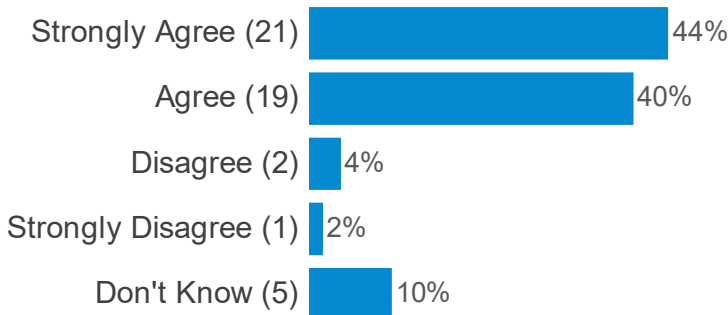
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Liaise with local community groups, school governors and other such organisations to ensure links with 'Becoming a Councillor page' are promoted)



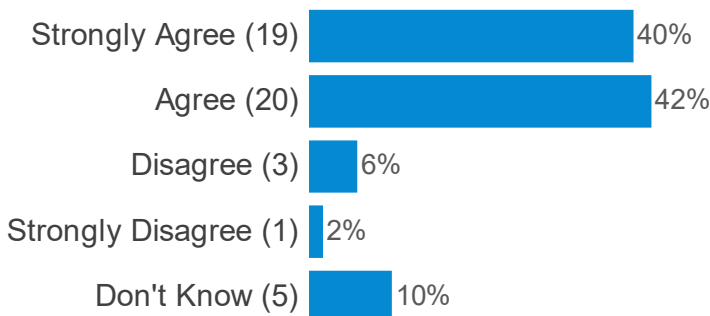
Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Meet with stakeholders face to face within their own communities and groups so we can better get to know them and the issues that matter to them)



Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Continue webcasting of meetings as specified under the 2021 Act and develop a hybrid meeting policy and ensure availability of translation facilities for Full Council meetings to be conducted bilingually and any other meetings required in legislation)



Requirement 1: please indicate how far you agree that these are the things we should focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors (Further promote the development of members' annual reports under section 5 of the Local Government (Wales) Measure 2011 as a means of promoting awareness of the council's functions and the role of elected members)



Is there anything you think is missing from what we are proposing to focus on to promote awareness of the functions the council carries out to local residents, businesses and visitors?

You need better general management practices

Can't put my finger on it but possibly complex. Is ther accountability and inspection ?

Publish an easily accessible newsletter

The above should be available for scrutiny on request. Many documents are distributed and not read by public

PUBLISH AN EASILY ACCESSIBLE NEWSLETTER

1. Use large TV's/Screens placed in prominent places in local libraries, community centres (town centres) to promote awareness of the council functions, events etc. 2. Quarterly newsletters to all households (could be delivered by refuse collection teams)

It may also be beneficial to reinforce what the Council is not able to do (i.e. making the distinction between the functions of a MP and/or MS). In some instances, residents believe the local MP has "authority" over the Council.

Could accessing local democracy be a part of the education programme maybe as part of assemblies etc. and linked into a strategy to promote good citizenship from an early age? This should include all of the participation functions in addition to promoting responsible dog management (ownership), noise awareness, litter awareness etc.. Obviously this would need to be aimed at different age groups in different ways but promoting 'we' rather than 'me' in society.

Be more visible in the community. Be seen to be tackling issues.

Set up 'open days' at Council facilities, head office etc for people to see how the council works and how it puts the views, needs etc into practice. To also show how the decisions taken at council meetings are implemented.

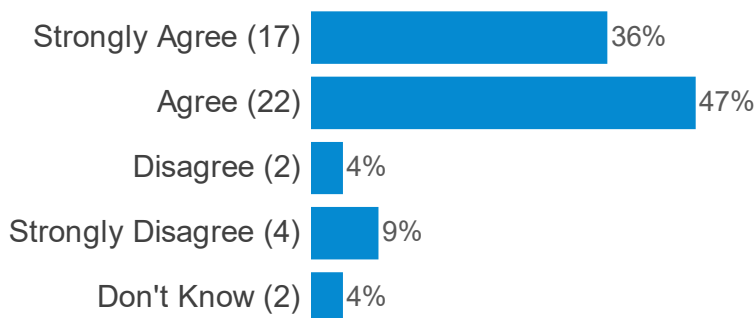
No

How are you going to get it out there?

Consistent methods of promoting this other than online

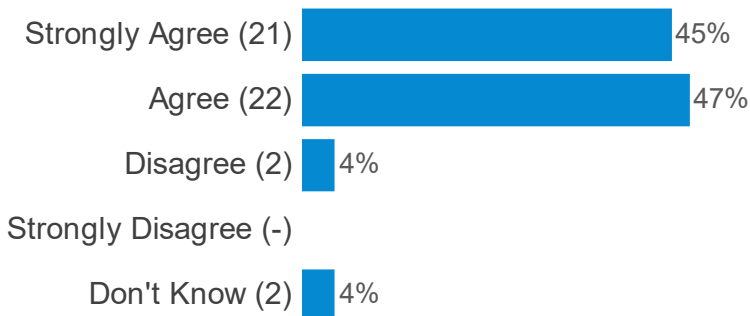
I complete all the surveys, but rarely if ever do I get final feedback, this leaves me with a strong belief that this is merely a box ticking exercise by the council, and that absolutely no notice or consideration of public feeling is taken into consideration when decision making.

Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Continue with hybrid meetings that allow Councillors to attend and participate in meetings from any location with an internet connection)

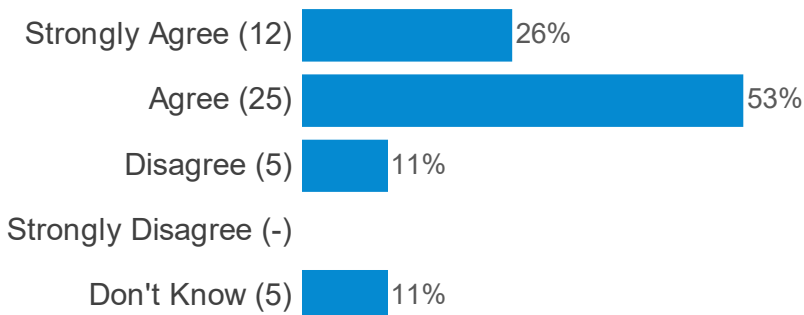


Draft Public Participation Strategy 2023-2028

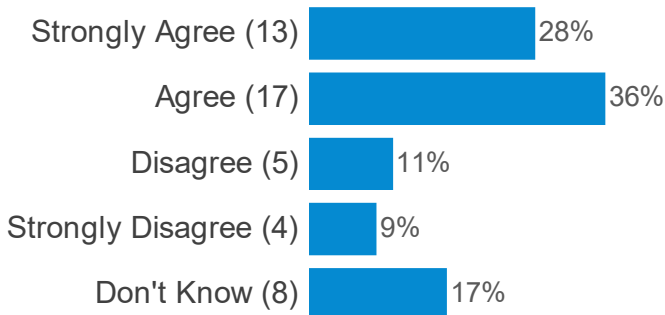
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Ensure that information for potential councillors is available and fit for purpose)



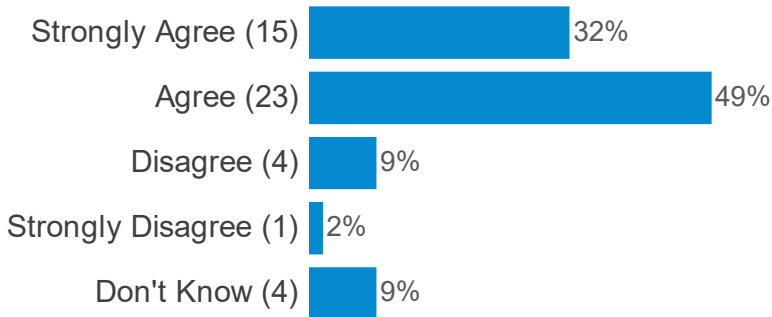
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Ongoing review of the effectiveness of the voting awareness raising campaigns elections and to build upon these campaigns ahead of the Local Government Elections 2022, ensuring wider partnerships arrangements are taken forward to allow engagement with wider audiences)



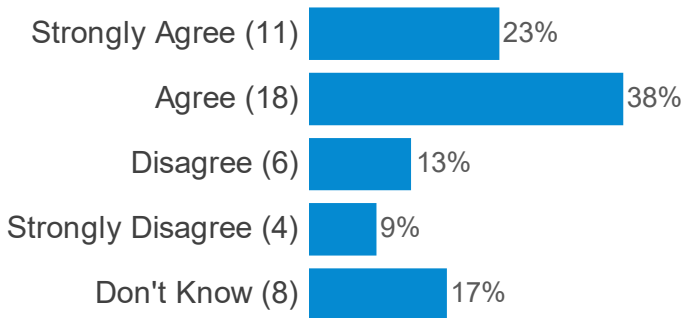
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Liaise with Group Leaders to suggest they appoint Diversity Champions for each political group)



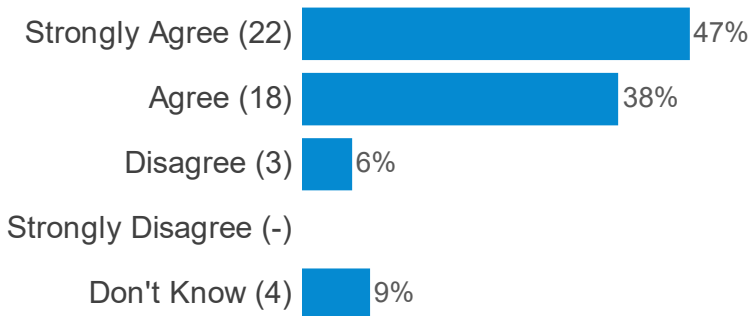
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Review areas of training and development which can be made available online, core set of training materials which can be used for all Members)



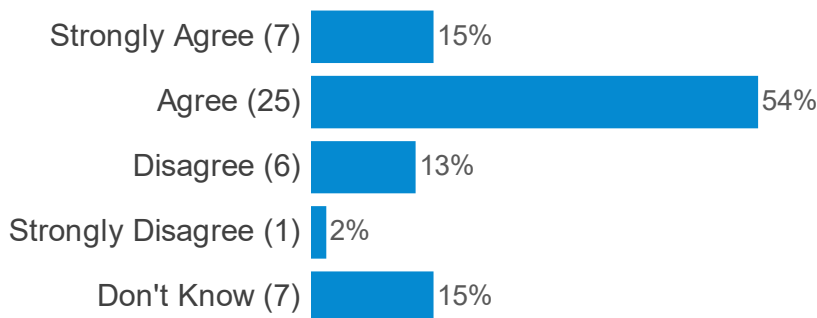
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Promote job-sharing by executive leaders and other office holders)



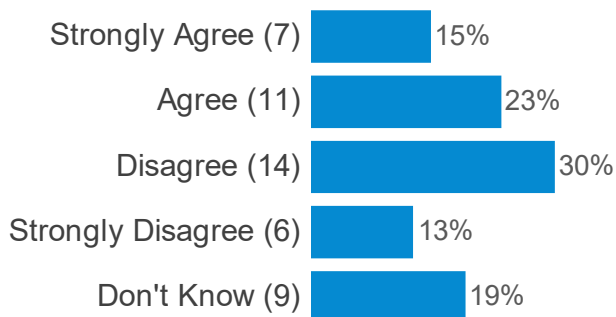
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Ensure that members undertake health and safety training, lone working training and other personal safety measures)



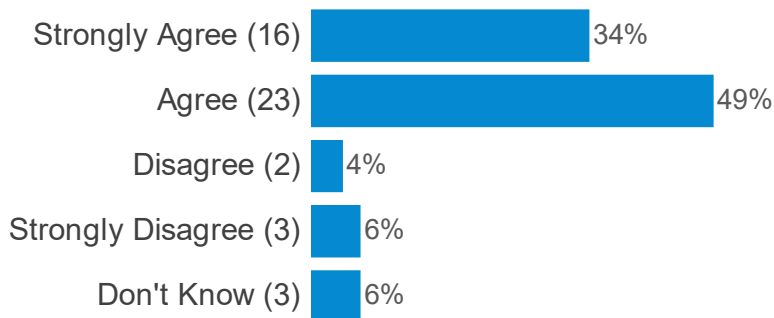
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Promote the remunerations that are available to Members on the Council website and to candidates standing for Election)



Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Support the Welsh Government’s and Independent Remuneration Panel for Wales (IRPW) commitment to explore Resettlement grants or ‘parachute payments’ payments for Members who lose their seats at election)

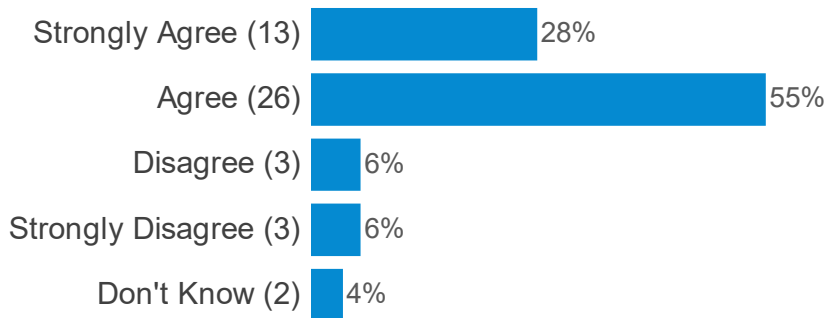


Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Reviewing meeting times to have more flexibility to suit the committee Members)

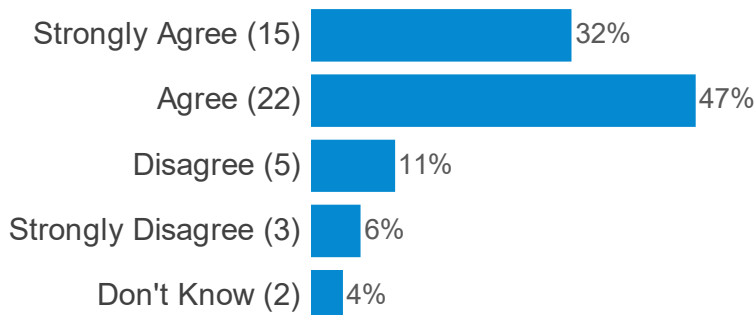


Draft Public Participation Strategy 2023-2028

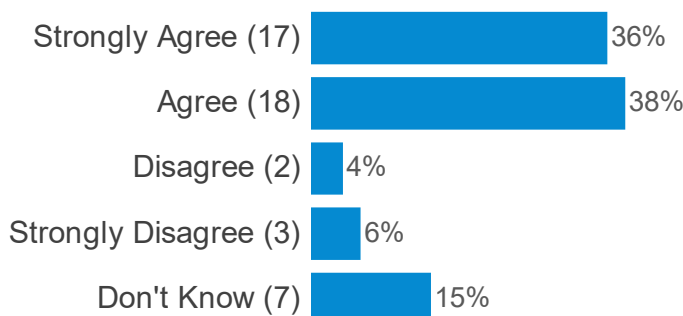
Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Undertake a diversity and inclusion survey with Members which will provide a benchmark for future elections and allow the feedback to be reviewed to support / barriers that may have been experienced by a Member during their term of office. The survey feedback will help to deliver a positive and diverse environment for future Members to undertake their roles)



Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Explore feasibility of workshops in schools on this to raise aspirations and educate on the role of elected members)



Requirement 2: please indicate how far you agree that these are the things we should focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves (Explore feasibility of 'Member for a day' experience (like work experience) and/or some case studies on the role of elected members and what the impact they can have – perhaps linked to Local Democracy Week)



Is there anything you think is missing from what we are proposing to focus on to share information about how to go about becoming an elected member, or councillor, and what the role of the council involves?

Better management practices are necessary

Outside help maybe?

No

Note that not everyone has access to new technology

NO

Greater focus on the role, activities and achievements of the various member committees

I'm not keen on promoting the remunerations available. Whilst I accept that allowances will be paid, I feel this should be a secondary benefit. I would hope prospective candidates are driven by an intrinsic need to make their communities better through their contributions.

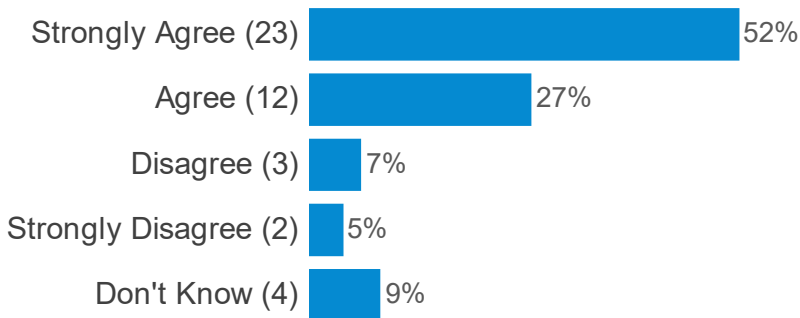
ALL training for Members should be made available to anyone with an aspiration to become a politician and the processes involved in becoming a Member From idea to election should be laid out in an ultra simple way so that it is accessible to all (without council 'jargon') providing clear detailed information as part of a roadmap to becoming an elected Member.

N/A

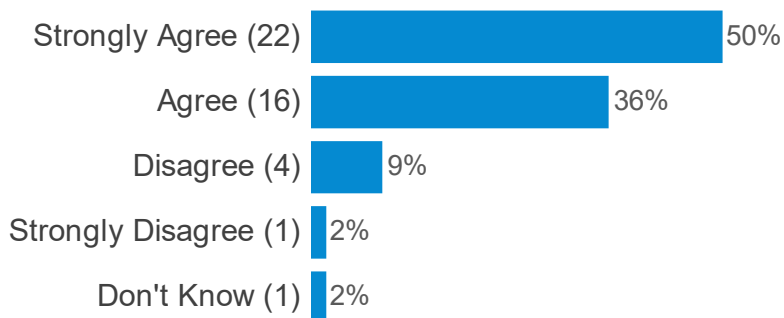
No

No

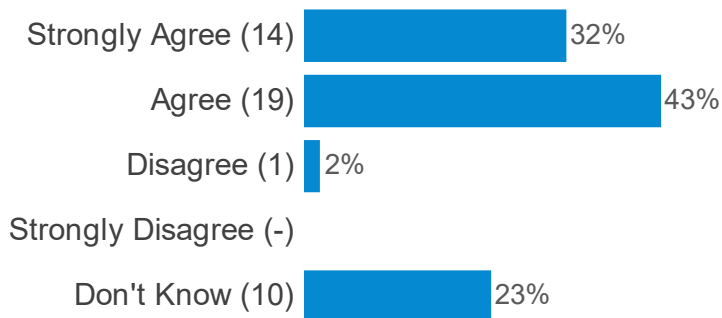
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Continue to move towards participative approaches to engagement which empower citizens and place decision making in the hands of communities and individuals)



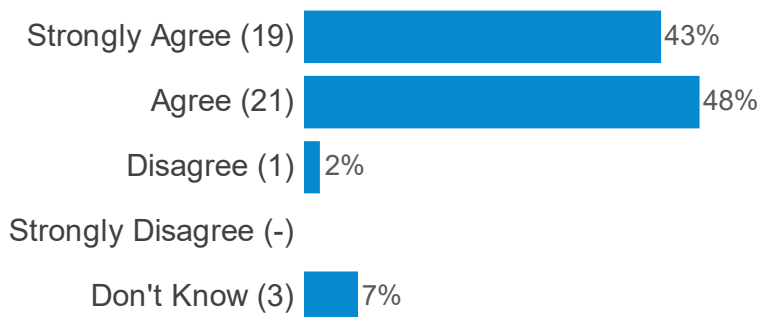
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Build on the use of technology to increase the reach of engagement activity)



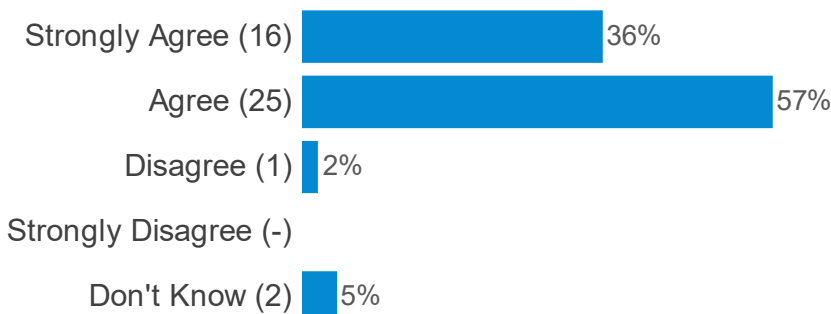
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Have due regard for Neath Port Talbot Public Services Board Citizen Engagement Scheme in all of our consultation and engagement activities)



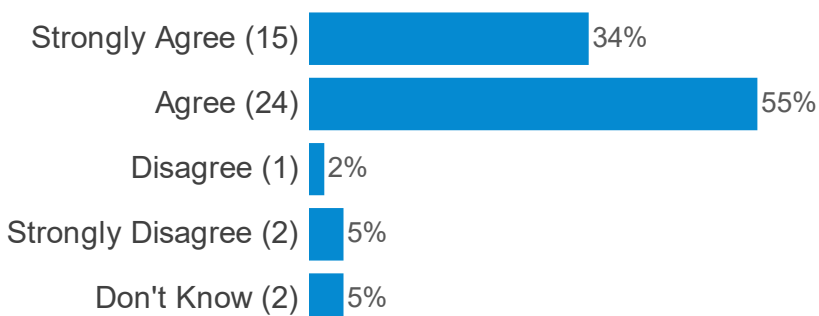
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Campaign to raise awareness of the mechanisms in place for local people to get involved in decision making)



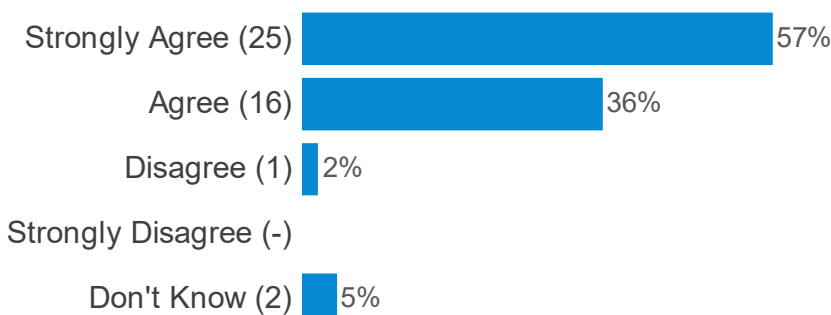
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Develop effective and inclusive consultation and engagement exercises that set reasonable expectations about what can and cannot be changed as a result)



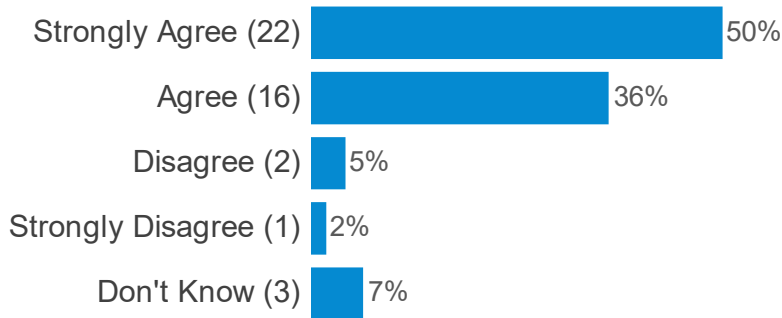
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Review and further develop the Neath Port Talbot Citizens' Panel)



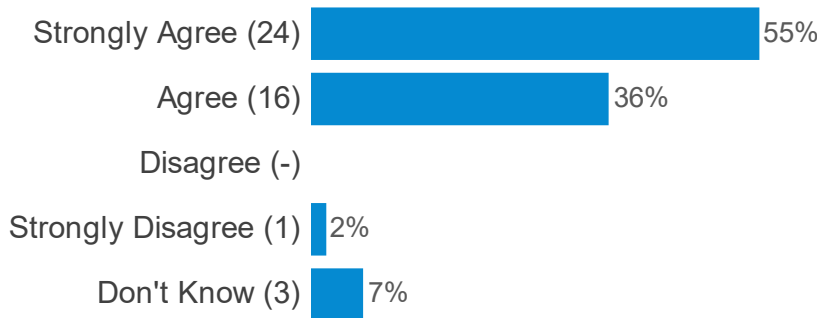
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Let people know how their feedback helped influence decisions e.g. 'You said...we did')



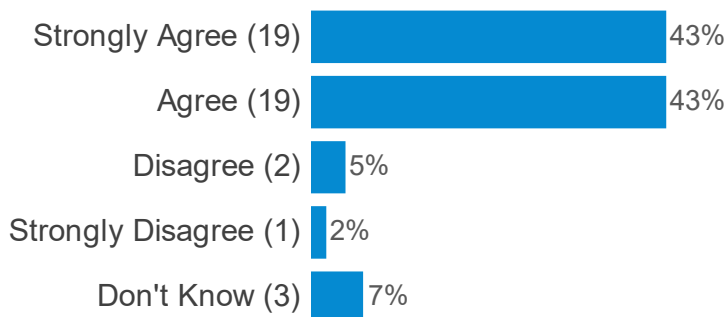
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Identify opportunities to increase our reach into communities through partnership working)



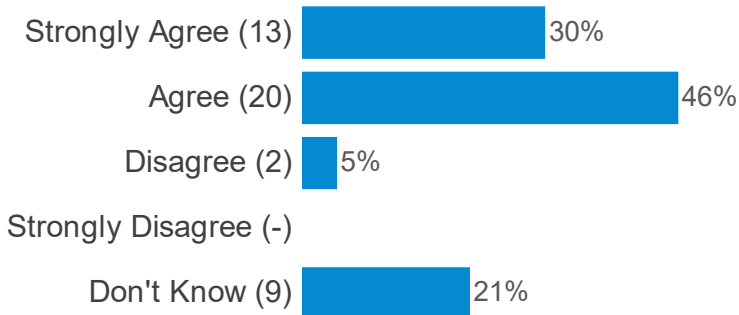
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Ensure that when important decisions are made, robust and reliable information and stakeholders' feedback is made available to decision makers)



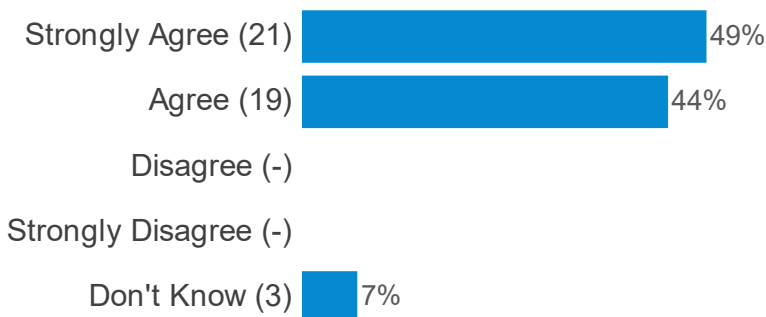
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Explore the views of the public about which of the council's committees they consider should be broadcast live)



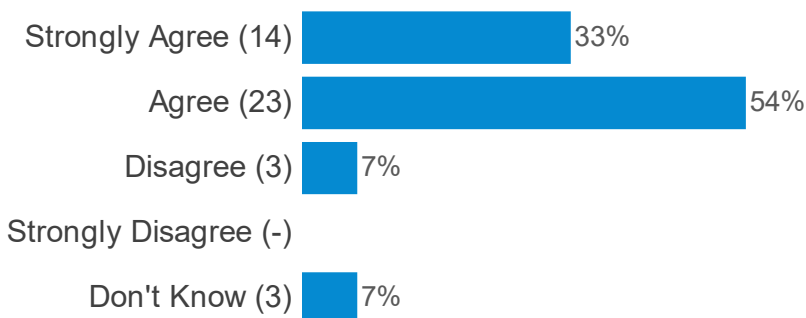
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Further develop the NPT Community of Practice on involvement and Engagement to ensure a coordinated approach to consultation and engagement)



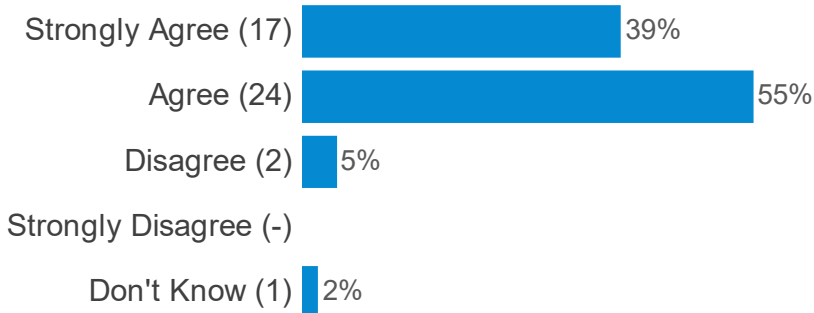
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Ensure officers are adequately equipped with the necessary skills and tools to design consultations, collect feedback in a timely way and accurately interpret the results)



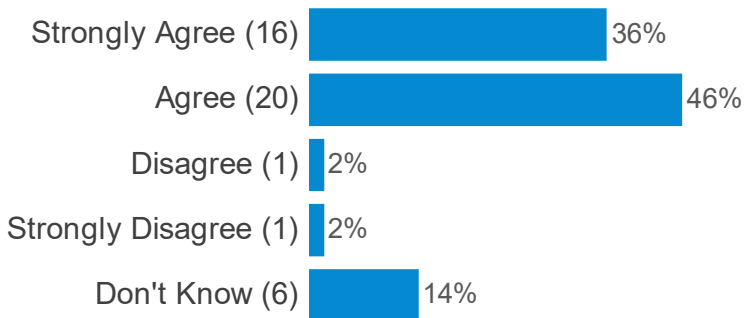
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Develop a Consultation and Engagement Toolkit to ensure a corporate and consistent approach to all activities)



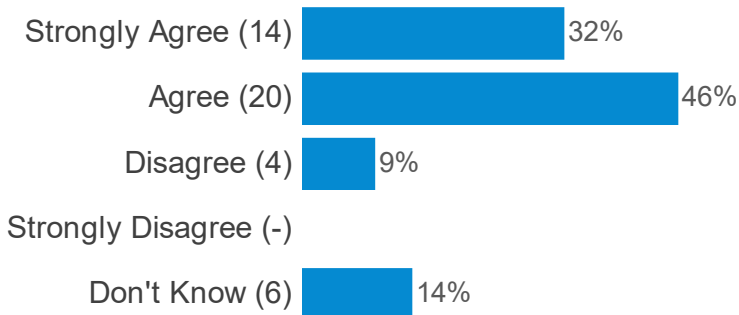
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Develop systems and processes for collating all consultation and engagement feedback from across the Council in a central resource, to form a reliable, robust and more comprehensive picture of what people in Neath Port Talbot think, need and want)



Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Develop a forward planning process/consultation calendar)

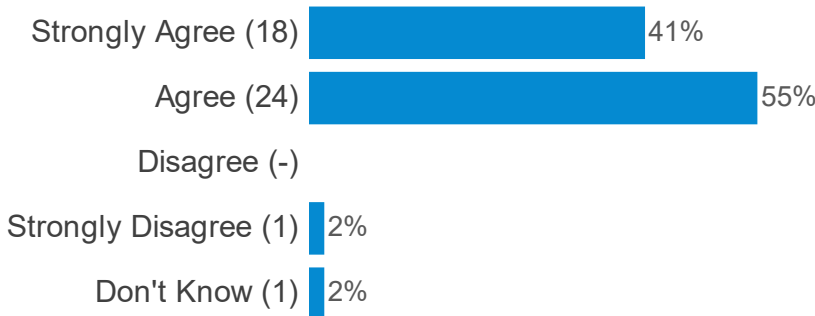


Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Improve analysis, interpretation and sharing of information to inform decision making, utilising the agreed technology (i.e. Snap Software))

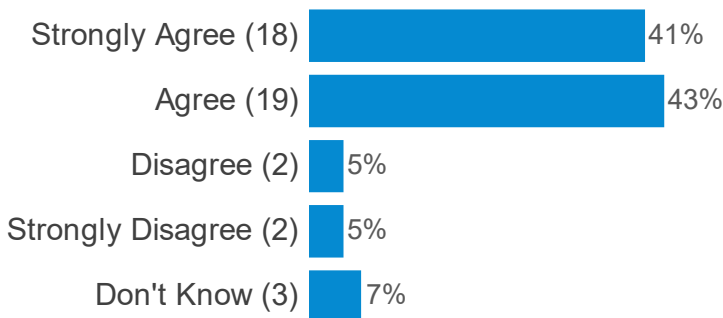


Draft Public Participation Strategy 2023-2028

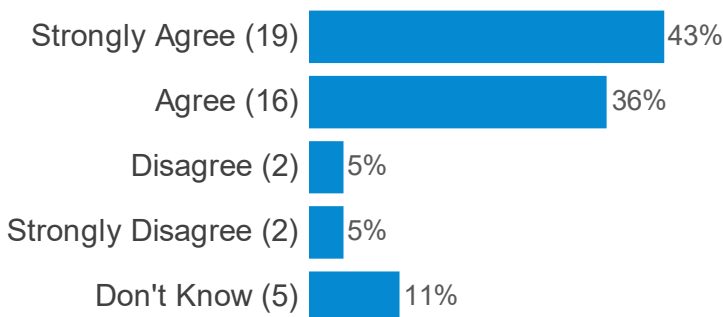
Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Keep up-to-date with any relevant changes in legislation and exploring examples of innovation and good practice)



Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (A Children and Young People’s Participation and Engagement Strategy is being developed. The strategy will provide a clear framework for participation with children and young people and will include an engagement model)



Requirement 3: please indicate how far you agree that these are the things we should focus on to provide greater access to information about decisions that have been made, or that will be made by the council (Ensure that information is accessible to all Children and Young People – e.g. friendly tone, easy read etc)



Is there anything you think is missing from what we are proposing to focus on to provide greater access to information about decisions that have been made, or that will be made by the council?

Improved practice in management are needef

Don't know

No

The ideas are good but the practicality of implementing the above cost

NO

Improved consultation, engagement and communication with carers of children and adults regarding help, support, advice available and how to access it. One central point of contact that can help to signpost /co-ordinate across the various depts. e.g. education, social services & health

Making better use of community based workers such as Local Area Co-Ordinators as not only case workers but with a wider brief to provide information about the council, consultations etc and also to be able to receive feedback on behalf of the council and to record this feedback formally.

Engage with senior citizens and older people more. Improve services to retired people and pensioners.

As there are 500+ members of the Citizen’s Panel and just 70 responses to surveys, we need to consider how a campaign is going to engage with those members who are not responding to surveys and identify their reasons. Is it lack of confidence, or skills required and perhaps a need for training? Are we reaching enough people by using current communication models? Is there a need for identifying panel members interests in subject matter?

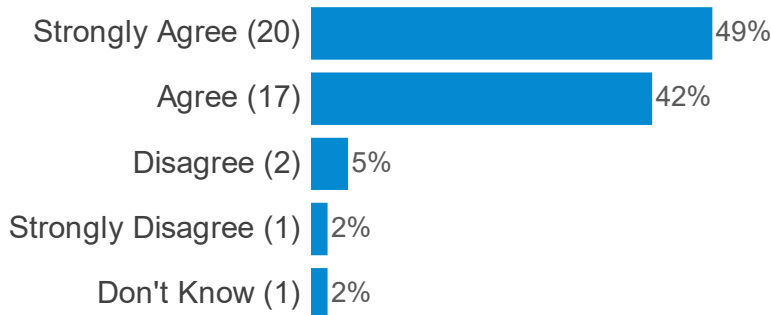
Info to be accessible to all, including those with learning disabilities or who may not be active digitally. Need to avoid by giving impression consultation is a referendum: Council are responsible for taking decisions, some which may be right but not popular.

Not all individuals have access to IT equipment

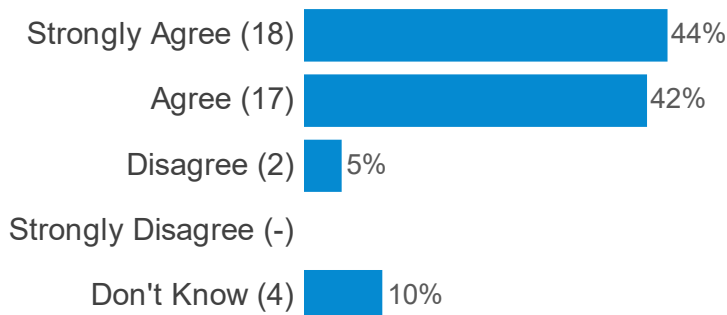
The Citizens' Panel should be scrapped. 71 respondents from 500 residents? That's 14% involvement! This is a very poor level of interaction and shows the Panel is not functioning at all. NPTCBC should introduce a Citizens' Assembly, e.g. 101 residents called up akin to jury service in order to help council make necessary policy decisions. With a citizens' assembly, interaction is 100% and would allow for more cohesive and definite strategies. More, here: <https://citizensassembly.co.uk>

NPT Citizens panel should be reviewed, not sure about developing it or whether it should be scrapped for something else. As a member I am losing interest as there is no interaction with others - just giving your thoughts in your own personal bubble without the opportunity to discuss issues and ideas with others makes you feel like you aren't really part of the process. In-community and virtual workshops on important issues (similar to what I believe was done with the budget) where anyone with an interest can join in would be more beneficial ALL committees should be broadcast live Key discussion topics in council meetings should be shared across social media so public knows what is being discussed when without having to think about it and look for it. Likewise, meeting recordings should be times stamped according to the agenda items so people can easily find the parts they are interested in Consider citizen's assemblies for important (potentially controversial) topics - demographically selected people from across the borough being asked to participate

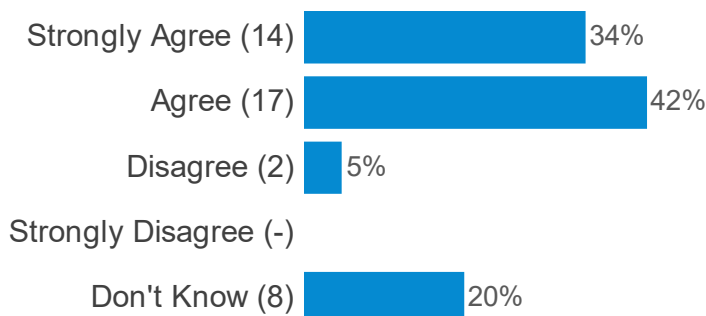
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Further develop our engagement campaign ('Let's Talk') so that we have continuous feedback from our residents, our staff, our businesses and partners and increase participation in the council's work)



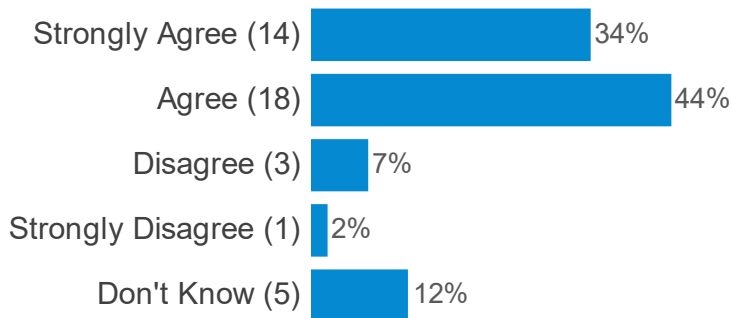
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Develop a better understanding of the demographics of residents who regularly provide feedback, so that any gaps in representation can be identified)



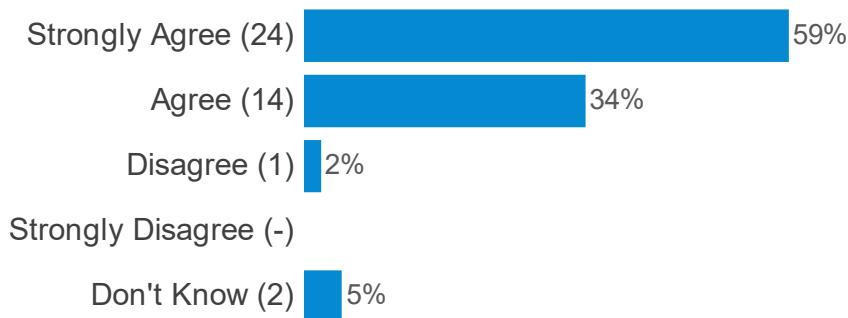
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Consider how we develop these as a more formal mechanism for the online community to participate in consultations and engagement campaigns)



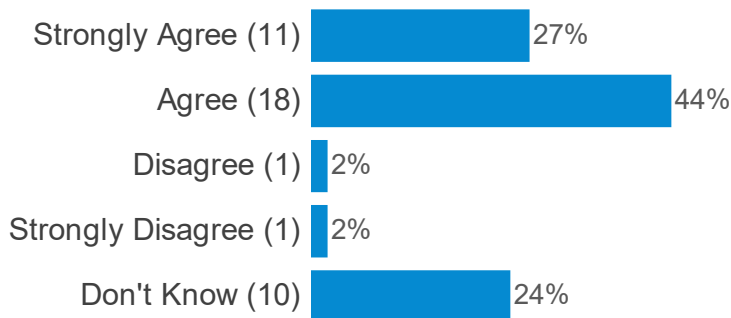
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Embrace the use of digital discussions)



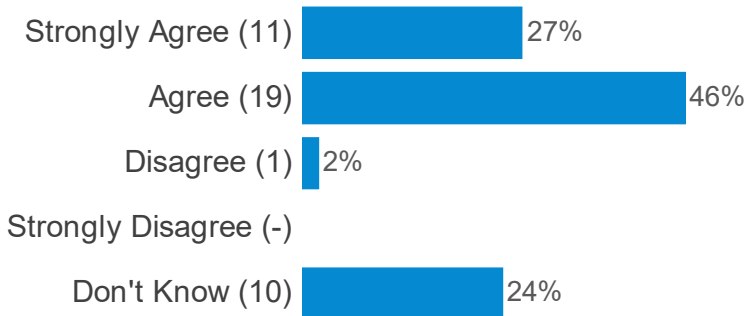
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Meet with stakeholders face-to-face within their own communities and groups so we can better get to know them and issues that matter to them)



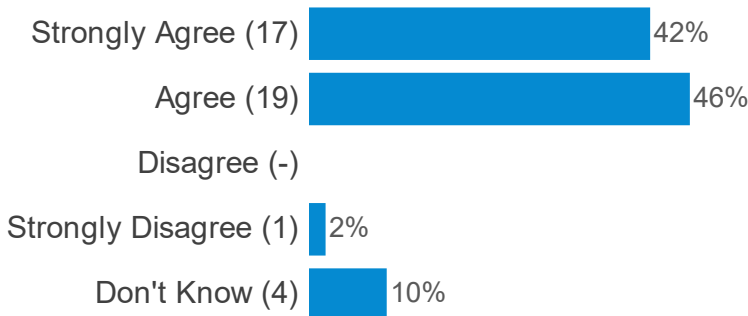
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Review and update the Scrutiny Public Engagement Strategy particularly with respect to hybrid meetings)



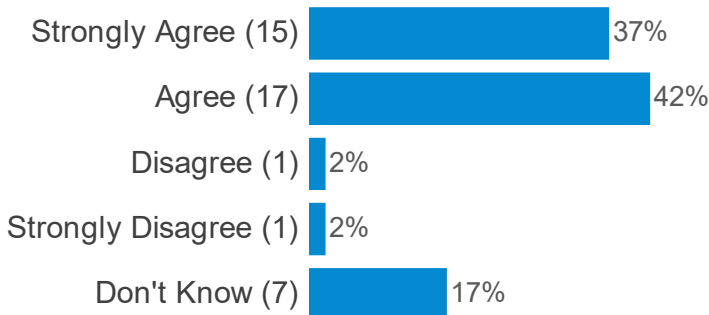
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Review and update the council's Consultation and Engagement Strategy)



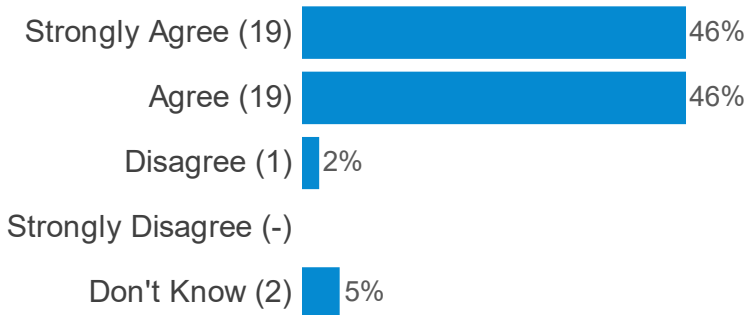
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Implement the council's duty under section 90 of the Local Government and Elections (Wales) Act 2021 to consult local people on performance)



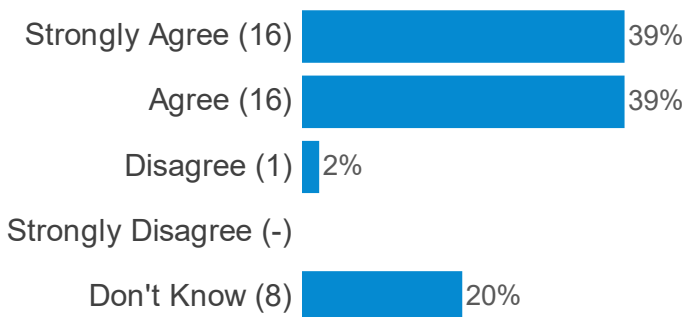
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (A Children and Young People's Participation and Engagement Strategy is being developed. The strategy will provide a clear framework for participation with children and young people and will include an engagement model)



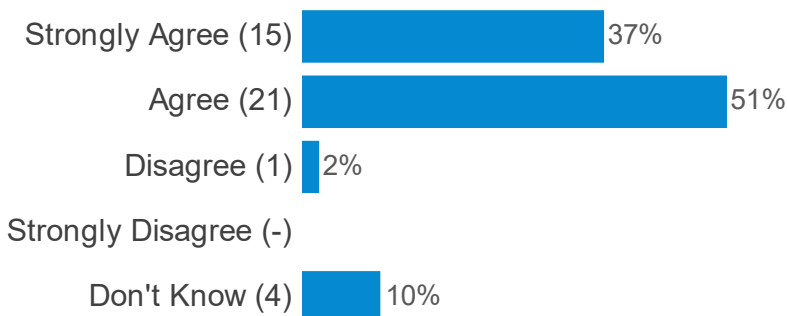
Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Continue to develop more meaningful and innovative forms of engagement to allow residents to participate and be involved in co-production.)



Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Provide training for staff so that they understand what effective participation looks like. Provide a framework or model - e.g. Lundy and raise awareness of the Gunning Principles.)



Requirement 4: please indicate how far you agree that these are the things we should focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations (Develop a framework for how we monitor participation opportunities to ensure quality, consistency and measure the impact they have)



Is there anything you think is missing from what we are proposing to focus on to provide and promote opportunities for residents to provide feedback to the council, including comments, complaints and other types of representations?

Practices in management that are better

Involve a Private company?

No

No

NO

1) Ensure a balance of on-line, digital discussions and face-to-face / stakeholder meetings to accomodate those that are not computer literate or do not have internet access. 2) Ensure communication/consultation mechanisms are in place for people who are housebound e.g. via carers

All complaints about service, performance and other general issues should be published with the outcome. Develop a resolution driven strategy to address complaints and recognise complaints as an honest reflection of how council services are perceived and are therefore an essential and highly valued part of the participation process.

Avoid words like co-production without being clear what the jargon means

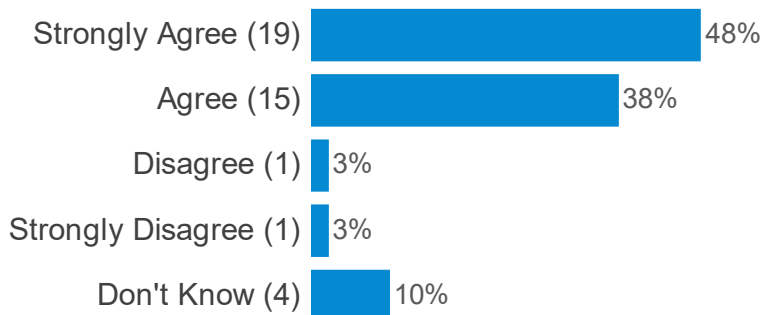
N/A

I think Cymer is viewed by NPT as an outpost. We were not consulted or even told when a small bridge over the Corrwg river was removed a few years ago. This was used frequently by local people including a partially disabled resident. So your consultation proposals need more work!!

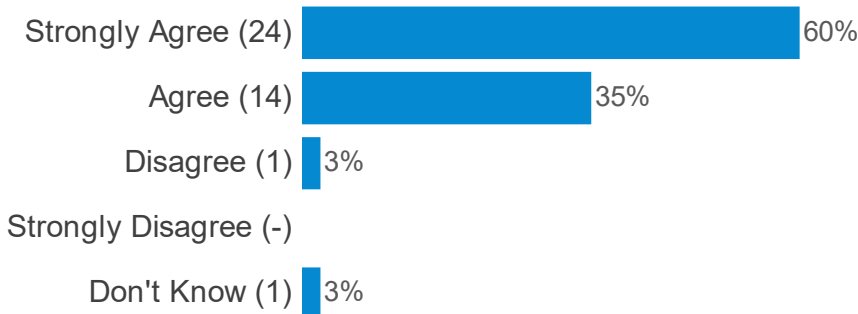
I agree that developing "more meaningful and innovative forms of engagement to allow residents to participate and be involved in co-production" is essential, but disagree that 'Let's Talk' strategy is the answer. NPTCBC should consider setting up People's Assemblies throughout each community. People's assemblies are a way for local residents and communities to direct policy and initiate research into new strategies for consideration by the Council and a Citizens' Assembly. More, here: https://www.cardiff.ac.uk/_data/assets/pdf_file/0005/2497271/How-to-run-a-Peoples-Assembly.pdf

develop "let's talk" to include regular on-street forums (people's assemblies) on current questions the council faces in high footfall areas so people who would not normally engage in consultations etc can stumble across them and join in through curiosity consider consultations that could be less formal / structured, not more

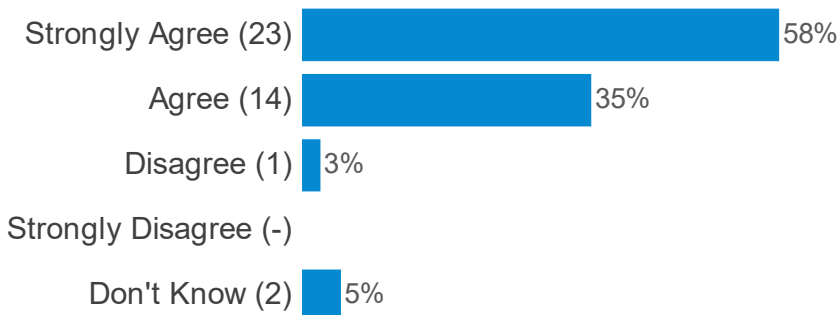
Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Publish a Guide to the Democratic Process and how the council makes decisions)



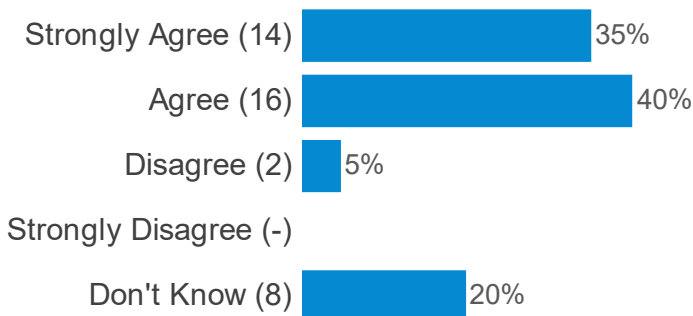
Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Ensure information on the council website is accessible)



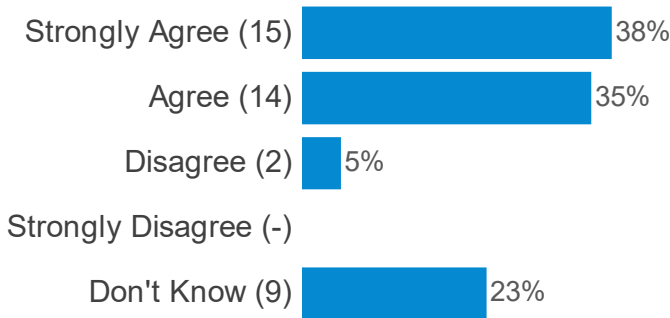
Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Ensure the council’s forward plan supports public engagement by being accessible, timely and user friendly)



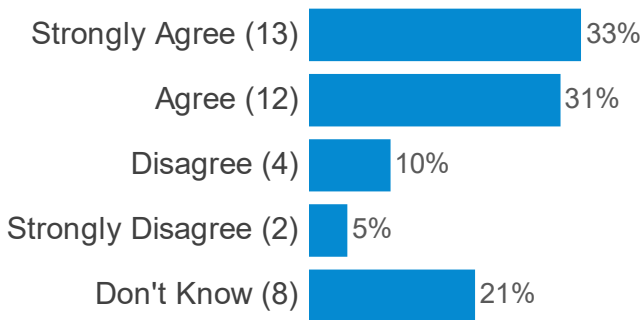
Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Continue the webcasting of meetings as specified under the 2021 Act and develop a hybrid meeting policy and ensure availability of translation facilities for Full Council meetings to be conducted bilingually and any other meetings required in legislation)



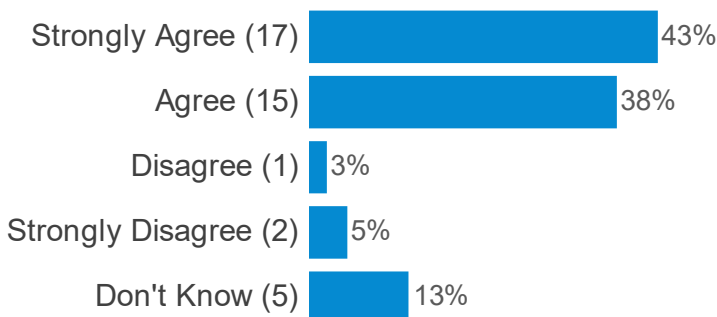
Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Provide detailed training to chairs of scrutiny committee on ways in which they can engage the community in the scrutiny process)



Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (Promote the use of scrutiny on social media channels)



Requirement 5: please indicate how far you agree that these are the things we should focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees (A Children and Young People’s Participation and Engagement Strategy is being developed. The strategy will provide a clear framework for participation with children and young people and will include an engagement model)



Is there anything you think is missing from what we are proposing to focus on to provide arrangements to bring views of the public to the attention of overview and scrutiny committees?

Yes as before re management practices

Don't know

No

No

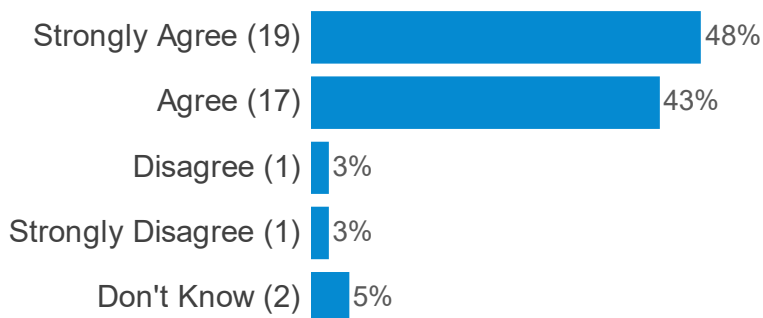
NO

I totally agree with the publication of a guide to the democratic process and how decisions are made. I hope it shall be in a readable format that is accessible to all and not exclude those who may have sight problems

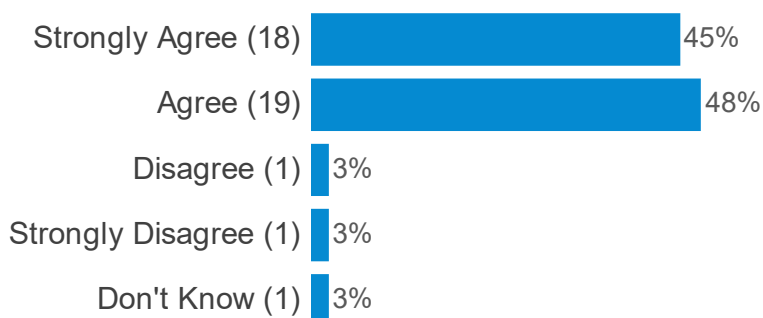
N/A

How will you communicate to people with out IT equipment

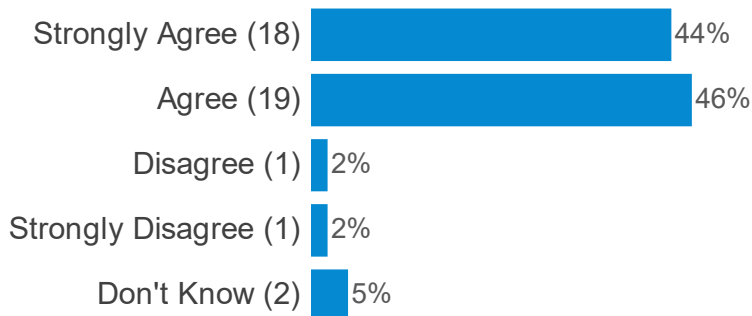
Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (Member Induction and Training)



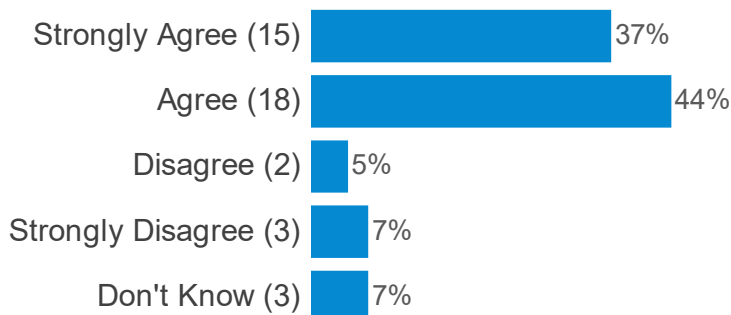
Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (Social media safety training to be delivered to members through the Member Induction Programme and built upon during their term of office)



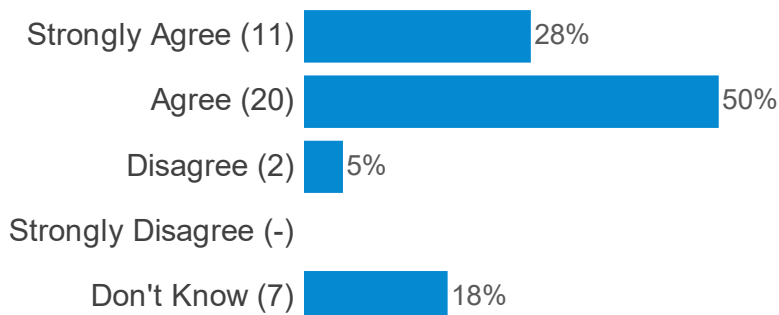
Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (Develop our social media channels as a platform to ask questions and share views)



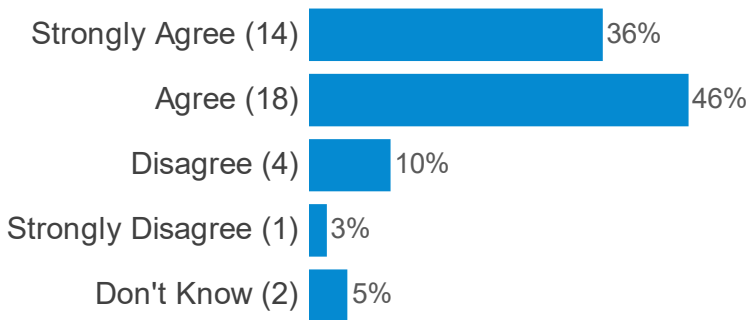
Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (Embrace the use of digital discussions)



Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (Member Seminars)



Requirement 6: please indicate how far you agree that these are the things we should focus on to promote awareness of the benefits of using social media to communicate with residents to councillors (The Children and Young People’s Participation and Engagement Strategy will include information and processes for digital engagement)



Is there anything you think is missing from what we are proposing to focus on to promote awareness of the benefits of using social media to communicate with residents to councillors?

Councillor should be meeting residents face to face not everyone has access to social media

Don't know

no

No

NO

** more investment in local libraries to further develop / maintain the wonderful and crucial role they are playing in connecting with our local communities and encouraging communication and the wellbeing of residents with each other through the various wide ranging activities and services

Older residents need help to access it

Social media debates open to abuse and hijacking, bullying, intimidation.

N/A

No

As long as councillors remain professional at all times I feel this is a great way to communicate with communities especially those who struggle to get out.

Do you have any other views on our Draft Public Participation Strategy that you would like to share with us?

The council needs to adopt better practices as before

Its not all about a digital world. Councillors should be more visible as they are when seeking votes

Looking at this is I'd say you need professional help

none

No

NO

a typical dichotomous survey

Not enough focus on older people, retired and pensioners. There is a lack of provision for older people who want housing that meets their needs.

It's an excellent strategy and well thought out. I have made some comments and hope they're useful suggestions, they're not meant as a criticism in any way to those responsible for development of the strategy

Councillors need to be given best advice in coming to decisions: informed by but not dictated by views, else can lead to short term please social media decisions, which may not be the same as the best decision

Please remember people in Cymer would like to be consulted.

No

Could the use of 'council' language be clearer/more user friendly e.g. what does 'Lundy' and 'Gunning' mean?

It is important that people know how the council has used the feedback that they have given

No

Have you voted in a local election in the last five years?



Please give your reasons for your response

It's very important to vote

No

Because it is my right to do so.

Stupid question. Why does anyone vote

why would I vote?

I believe that all those eligible to vote should do so.

Important to maintain democracy

I BELIEVE THAT ALL THOSE ELIGIBLE TO VOTE SHOULD DO SO.

Because I have?

I believe participation in democracy is extremely important. I feel it is unfair to comment or criticise if you have not voted (in other words, you get what you deserve if you do not vote).

Please give your reasons for your response

Don't vote don't have a say

have voted in all elections.

I want things to improve where I live and in the wider NPT community.

If I don't let me local councillor know my concerns, how will they be addressed.

Democracy is important in our society and gives us the opportunity to make informed choices and decisions

Voting is a hard won democratic right and it is duty to vote.

To have my voice heard

Democracy

N/A

I have always voted. sometimes it's to keep someone out rather than to let someone in.

Because I had to.

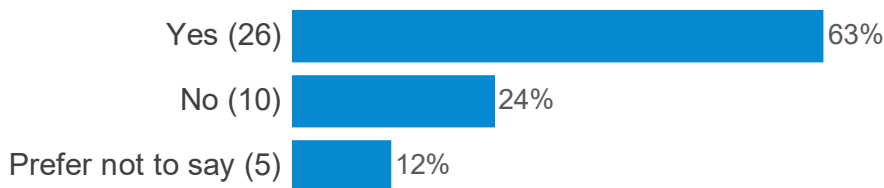
AS I HAVE VOTED????

We are lucky to live in a democracy and I think it is important to use your vote

I want to influence how we are governed locally. It needs to change.

I always vote

Have you taken part in any other activities to influence NPT Council's decision making in the last 12 months (e.g. surveys, focus groups, submitted a comment or complaint, signed a petition etc.)?



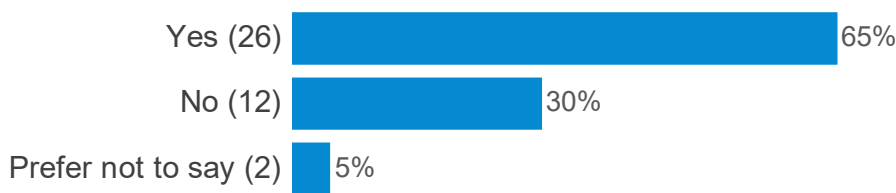
If yes, please tell us how and which decision(s) this/these were related to

- Can't remember
- Never had any feedback outcomes to any activities
- All surveys/information that I get made aware of.
- Refuse collection
- REFUSE COLLECTION
- Signed the Fair Funding petition (Unison campaign) Responded to the recent Culture and Heritage consultation
- Culture strategy consultation
- survey, complaint
- Destruction of wild flowers, poorly maintained pathways, litter, speeding on the 30mph roads. I'm not sure if any were taken seriously
- Planning objections
- the surveys sent via email to NPT email. Same as this survey.
- Let's Talk survey
- I don't keep a list
- Citizens' Panel

If no, please tell us why not

- I didn't know I could
- Not been aware of any focus groups etc but we are extremely lucky and appreciative of the caring, supportive and helpful staff in Cwmavon Library who are actively involved in connecting with the community and providing a wide range of support and social activities to help the young and elderly and vulnerable members of our local community.
- No reason
- N/A

Have you interacted with your local councillor/s in the last twelve months?



Please give your reasons for your response

- To actively promote charitable causes
- Can't remember
- Email due to dangerous trees in park, although still not sorted and fly tipping
- Because 1 lives next door, others sit on panels that I sit on, because there are issues that need addressing.
- A concern regarding refuse collection
- On facebook - following activity and involvement in community of the local councillors
- A CONCERN REGARDING REFUSE COLLECTION

Please give your reasons for your response

(1) Provided views and major concerns over the proposed wind farm in Cwmavon

No issues encountered.

Busy caring for elderly parent

Discussing third sector grants

I have been poorly

flooding

Attended ward meetings and asked advice too

N/A

No cause to.

No reason to.

Planning concerns

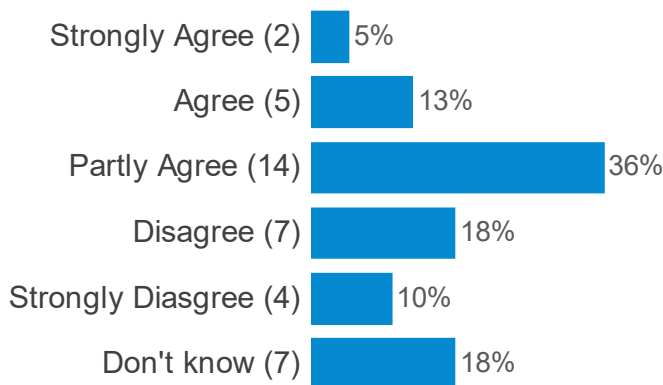
Never see them or hear from them. Taibach/Margam area by the way.

Complaints about our local environment

I've recently moved house

I have found the councillor to be helpful, considerate and supportive.

NPT Council always seeks to involve members of the public in decision-making



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

- I didn't know I could have a voice

- Impossible to do

- Good idea just doesn't work due to the council's poor management practices

- Never see a Councillor once they are voted in

- Because they like to hide things or make it difficult for people

- There seems to be more engagement during this new coalition than there was with the previous administration

- I have seen little evidence of this or the communication mechanisms have been inadequate. I am not on any social media site. All my information is gained from our local library in Cwmavon, which has very proactive and supportive staff.

- Sometimes it appears to be a ticking the box exercise.

- Little attempt to hold physical events/ meetings outside the main settlements.

- NPT seems to be a closed book when it comes to openness unless you are 'in the know'.

- But they don't take notice of what we say

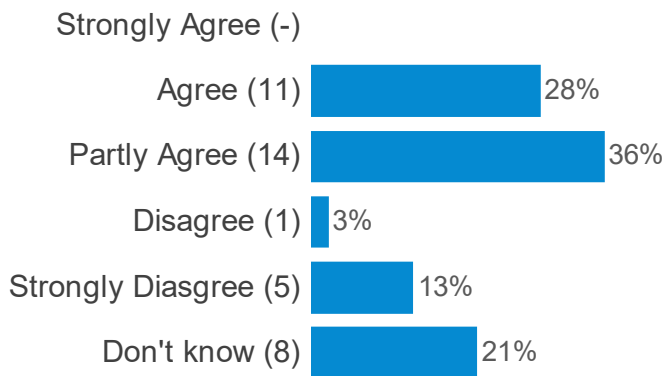
- The proposed Pontardawe Superschool is a prime example of how historically the council did not involve the local community and abused their perceived power to ridiculous and ultimately ILLEGAL levels.

- No

- N/A

- If NPTCBC does involve members of the public, then it appears to always be the same members of the public.

All residents are able to get involved in NPT Council's decision-making if they choose



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

I don't feel there is an opportunity

As above

We can comment but never get any feedback and Councillors do want they want not the community they serve

Only if you are aware of the activities / consultation?

It isn't clear what the council is planning and how to feed back responses.

Ask yourself, how did you invite me to participate in this consultation?

I'm unsure as to whether we're reaching all residents by current methods or whether they're are not getting involve because that is their wish

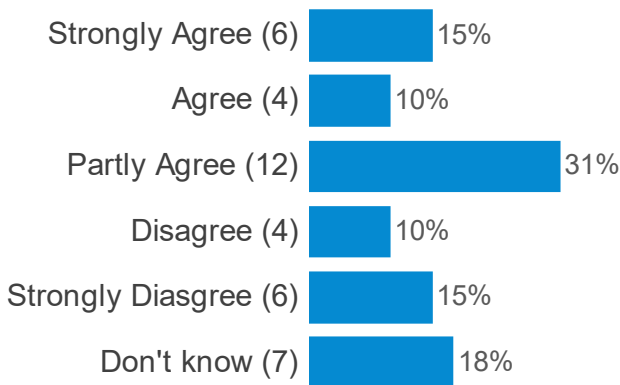
How would I find out about when the decisions are made

I think that people may be afraid of the (necessary) bureaucracy, systems etc within the Council

Residents are not fully aware of restrictions and decision making should be made.

More can be done to proactively involve residents by way of 1. people's assemblies in each community; and 2. a citizens' assembly that feeds into the main Council.

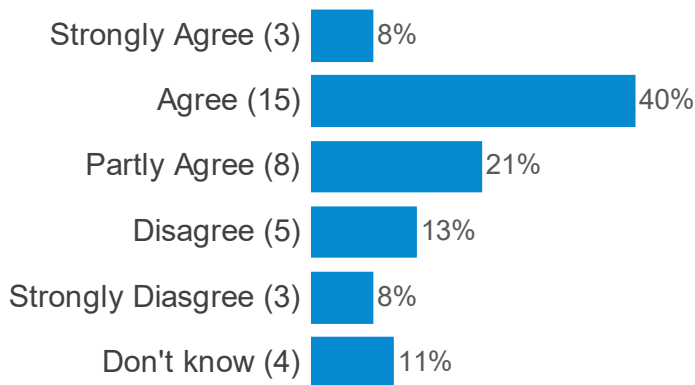
Public involvement has a genuine impact on NPT Council's decision-making



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

- I have never had an opportunity
- As above
- They may ask but don't act
- I don't think NPT listen or care
- Some evidence of public changing NPT decision
- We do not receive any feedback on the outcome or impact of public involvement in the decision making process
- The biggest challenge is engaging "hard to reach" residents (especially those who appear apathetic)
- It is sometimes thought that the decisions are made before consultation so what's the point
- Some consultation at policy level but many key decisions are not consulted on. Not clear whether the results of consultation is considered binding or advisory - suspect in many cases it is used mainly as an awareness- raising tool rather than actually affecting decisions.
- Don't trust your processes.
- They don't listen
- For the public to have a say
- N/A
- Do not believe public concerns are considered
- we don't always know what the feedback has been on something and how it has been used

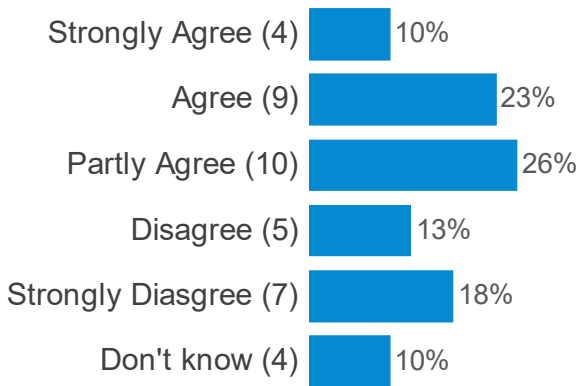
I know about the council's decision-making processes



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

- As above
- Not on public domain
- As above - no feedback / info received
- The committee structure is opaque and it is difficult to find current information on the website.
- N/A
- Where?

I understand the council’s decision-making processes



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

- Do t know about how to access the info

- As above

- Not in public domain

- It doesn't always make sense then you discover little things like corrupt officers..

- Aware of council members meetings but no specific information of various committee meetings or decisions

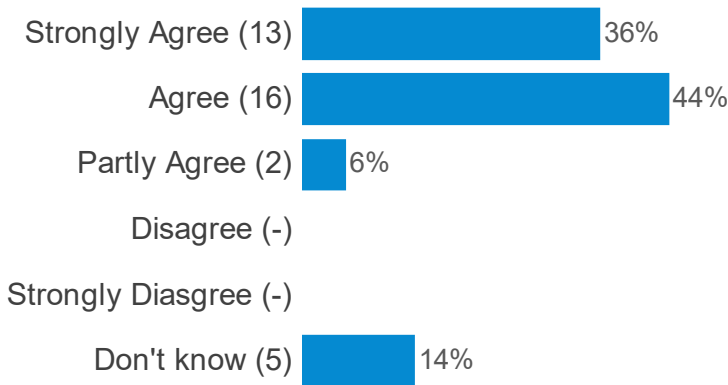
- Committee structure is complex.

- Some decisions taken don't appear to be logical

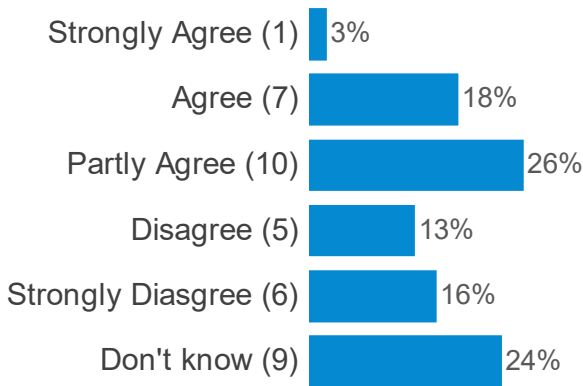
- Where?

- It's quite complicated

I am interested in how and why the council makes decisions



The council is open and transparent about its decision making



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

Poor management practices

Never hear see decisions made

Because getting information is hard, and different outcomes for similar issues depending on who is asking

Communication mechanisms need greatly improving

Some decisions are transparent; others just seem to happen.

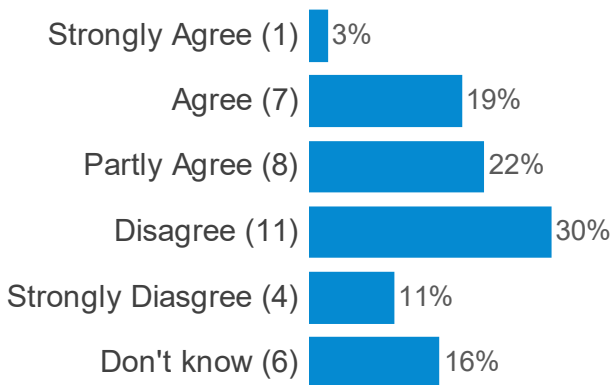
The dark art of NPT decision making is hard to navigate.

Don't justify just make excuses.

Under the Rainbow Coalition that would be a definite AGREE but due to the despotic nature of the previous regime, bad memories linger

Planning decisions

It is easy and straightforward to find information about council decisions



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

As above

Unless you have internet access get seen to get hold of information, not told when decisions are being made

Because it is often hidden in long consultation documents or titles making it hard to find.

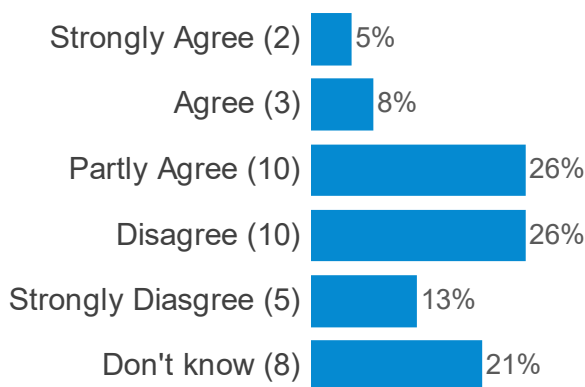
Communication mechanisms need greatly improving

Not clear where these are announced.

I find it easy to access information as I have access to broadband/internet though I'm not sure others would have that same fortune

Don't know where.

It is easy and straightforward to participate in the council decisions making



If you answered 'partly agree', 'disagree', or 'strongly disagree' please tell us why

Over complicated methods due to bad practices in management

Not told when how decisions are being made

because things like this are difficult for many to understand with very tight deadlines.

As above

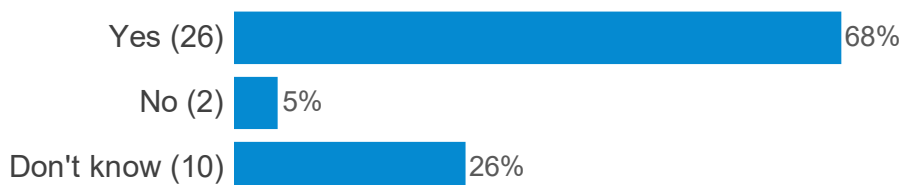
Can sometime feel as complaining rather than proactive inputting

Several possible pathways (via councillor, direct submissions, consultations) but not clear what is being discussed and how best to respond.

wouldnt know how to start on this participation.

If it were that 'easy and straightforward' I'm fairly sure there would be more involvement.

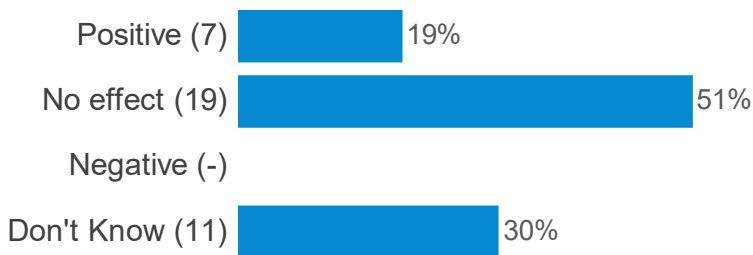
Could NPT Council do more to improve public involvement in our decision-making processes?



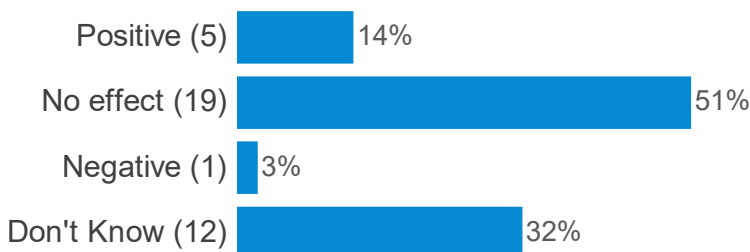
If you answered 'yes' please give us your suggestions

- Advertise where to find this information
- Improve your general management practices
- Be open, honest, transparent, use other media to notify community's
- Allow more time for people to become aware and allow them to do research. Have information available in Easy read for everything
- Outside help
- This document is a typical example of Local Authority jargon - repetitive. An attempt should be made to communicate in a concise and user friendly manner.
- See previous comments. Better use of library and community centre facilities to host / publicise council meetings / consultation events
- Always difficult to get public involved. Needs a lot of effort for little/no input
- Provide an easy-to-find forward plan of meetings and topics written in a way that outsiders can understand.
- Listen and feedback
- I have made comments on previous pages
- Get Councillors to lead local conversations with officer support to report back.
- Send letters/ Questionnaires
- Councillors should hold more published meetings
- Give more information on how to access this on social media and through posters:flyers
- give more information on how to do this.
- 1. One people's assembly in each electoral ward; and 2. One overarching Citizens' Assembly to recommend policy to Council

What effect do you think Draft Public Participation Strategy will have on: (People's opportunities to use the Welsh Language)



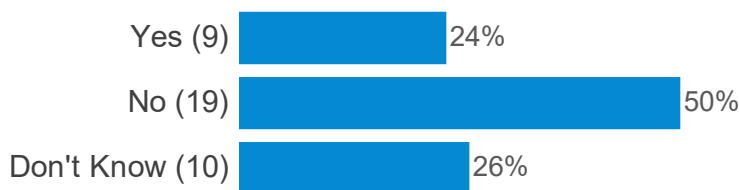
What effect do you think Draft Public Participation Strategy will have on: (Treating the Welsh language no less favourably than the English language)



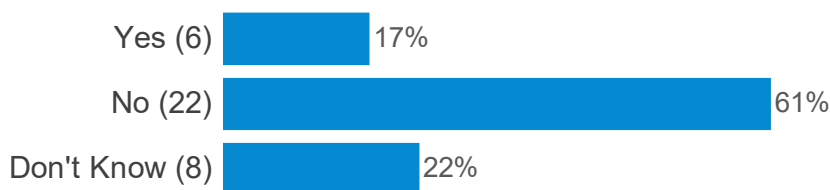
Please give reasons for your response

- Welsh is the first language of this country
- Most in NPT don't speak Welsh, sadly and the opportunities to use it are very sparse. Which is a shame.
- Seems waste of money
- Welsh language promotion already supported by other authorities
- none
- Don't know
- I DON'T KNOW
- only issued English language version of this consultation document. I thought that it should be bi-lingual (or there may be a Welsh language version available but it was not communicated)
- Os ydych chi'n gwybod Cymraeg rydych chi'n fwy tebygol o siarad/defnyddio'r Gymraeg.
- I believe offers Welsh language communciatiосn already/.
- The fact that this survey is in English and I'd have to click on a link to go to the welsh version, should be other way around
- So many non Welsh speaking diehards love to block increased use of the Welsh language
- It's about being inclusive in all strategies being made public
- Can't see why it would have any effect
- What are the benifits of speaking welsh
- I do not believe this will affect the welsh language
- Meeting papers aren't available in Welsh
- This is an educational issue. I've made my thoughts clear to MS Jeremy Mile in his role as Education Minister, that the only thing that will change the landscape regarding the use of Welsh is that every school in Wales should be bilingual, and that all pupils should be fluent in Welsh AND English by age 16 years.

Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Age)



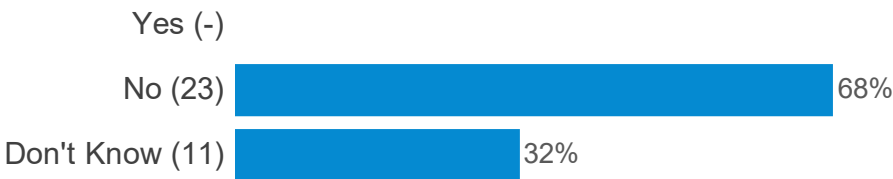
Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Disability)



Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Gender reassignment)



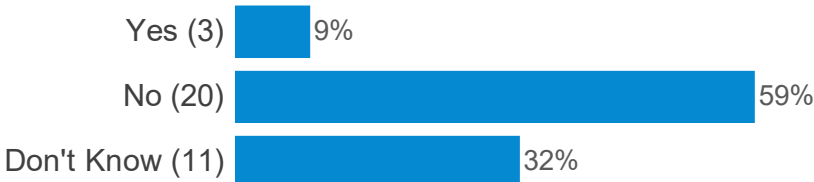
Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Marriage or civil partnership)



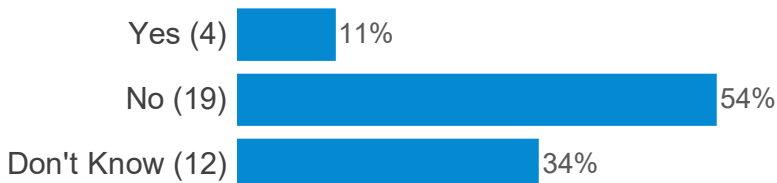
Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Pregnancy and maternity)



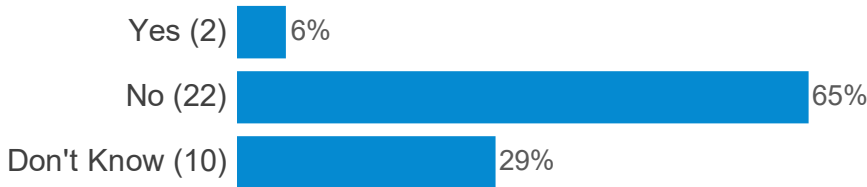
Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Race)



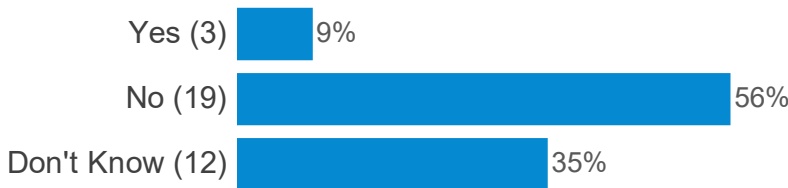
Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Religion or belief)



Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Sex)



Would our Draft Public Participation Strategy have an impact on you and/or your family because of (your and /or their): (Sexual orientation)



If yes, please explain why

I am over 80 years old and strongly feel that we need to maintain our Christian belief although respecting other religions

Not on any social media sites. Very limited digital knowledge / experience

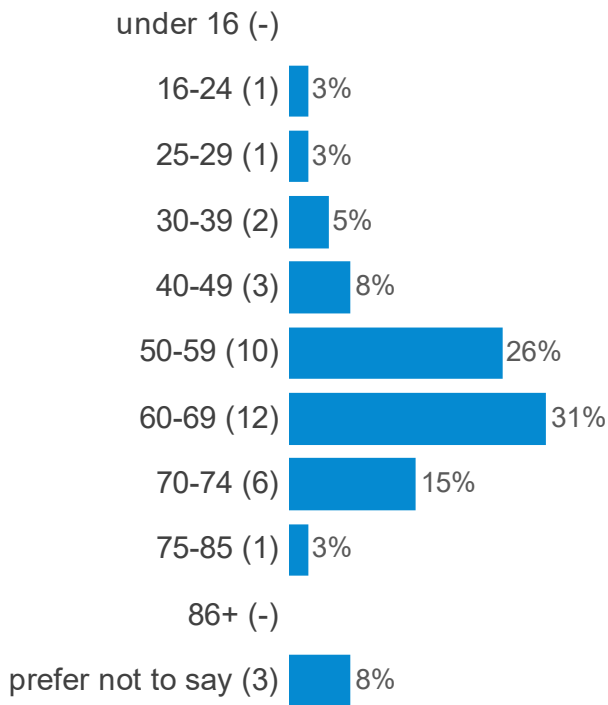
It's inclusive of age and disability.

N/A

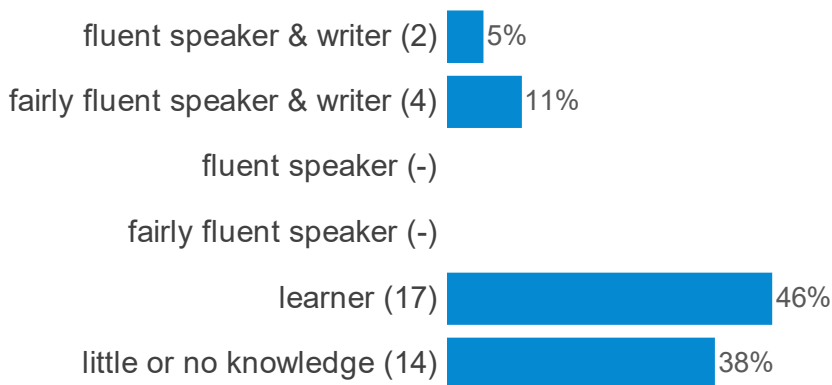
Please provide your full postcode below (e.g. SA13 1PJ). This allows us to more accurately pinpoint respondents' views and needs by area, and to make sure we've heard from people in all parts of the county borough:-

| | | | | | | |
|----------|----------|----------|----------|----------|----------|----------|
| 5 | SA11 5TA | SA12 | Sa18 1UN | SA12 6SR | SA109BT | SA11 2TJ |
| SA12 8EF | Sa13 1pj | SA12 9YD | SA13 3EY | Sa8 3bp | SA10 9BT | SA13 2LH |
| SA12 9TB | SA12 | SA10 1BT | sa10 6up | SA18 1EL | SA10 9BT | SA10 8LN |
| SA12 9gh | SA13 | SA11 1HE | SA13 1ET | SA13 3EW | SA13 1es | SA11 1BB |
| Sa131th | SA12 9EJ | SA12 6RP | Sa8 3ax | SA13 3LY | Sa12 6be | |

What is your age?



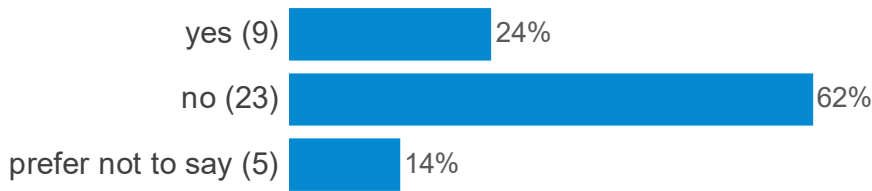
Welsh Language - are you:



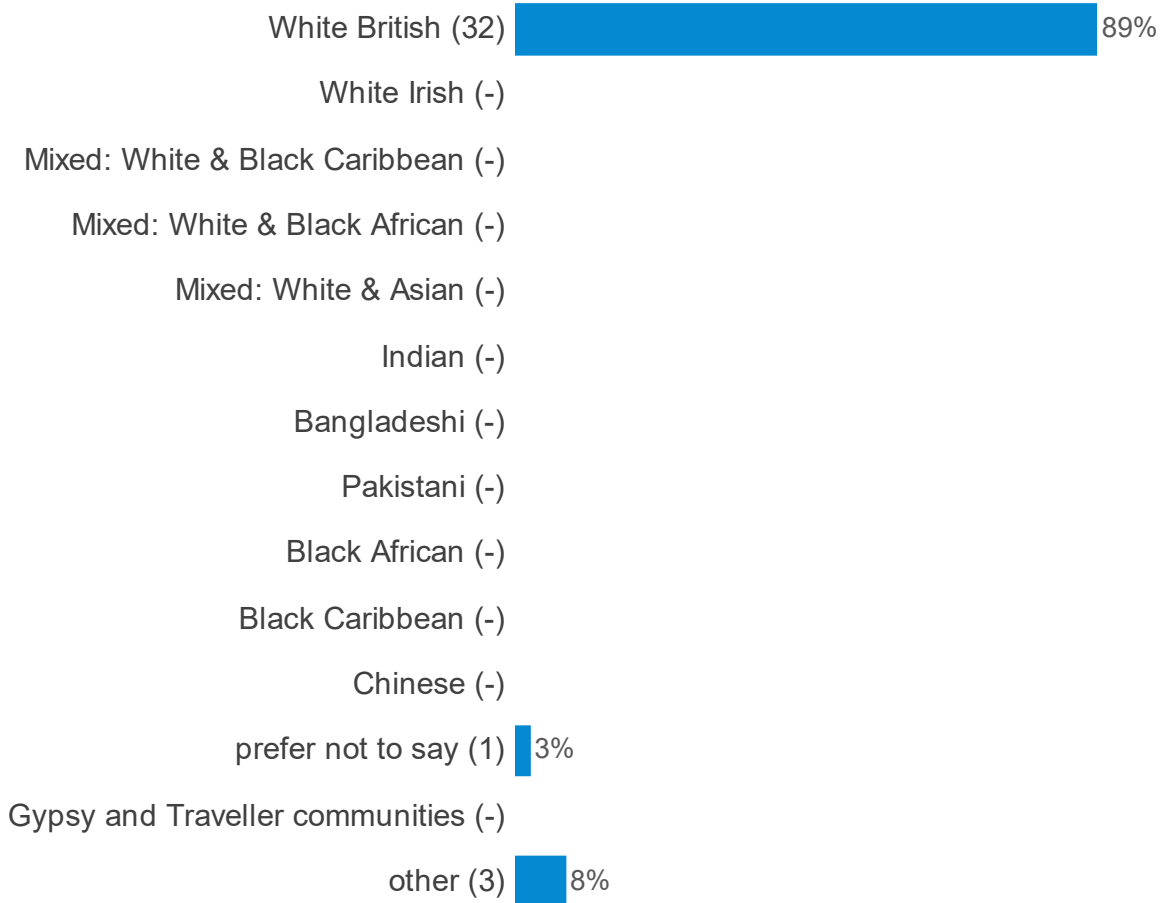
Are are you pregnant or on maternity leave?



Do you consider yourself to have a disability?



Ethnic origin



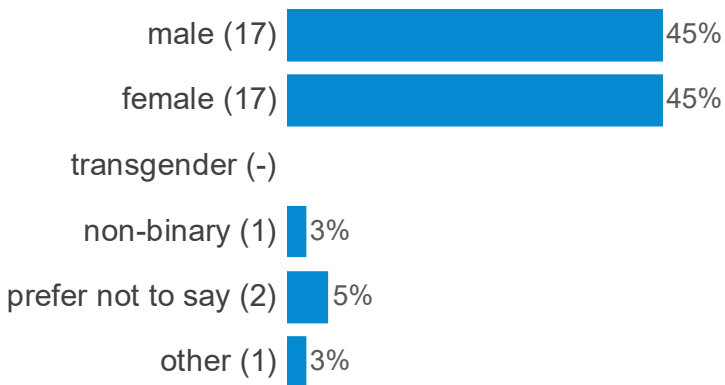
other - please specify (Other ethnic group - please specify)

White Welsh
Welsh

Gypsy and Traveller communities - please specify

- Irish Traveller (-)
- New Traveller (-)
- Roma (-)
- Romani Gypsy (-)
- Showperson (-)
- Other (-)

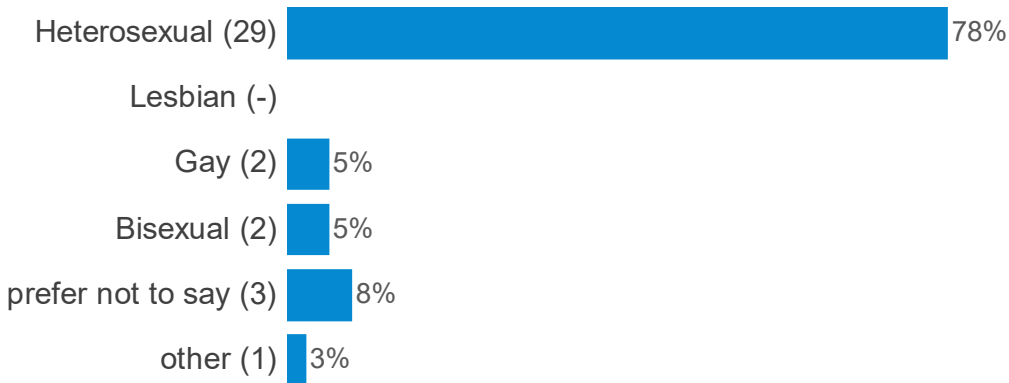
Sex:



other - please specify

This question does not conform to best practice as set out by the Office for National Statistics as it will result in answers which are impossible to rely on. The question should ask simply about sex recorded at birth.

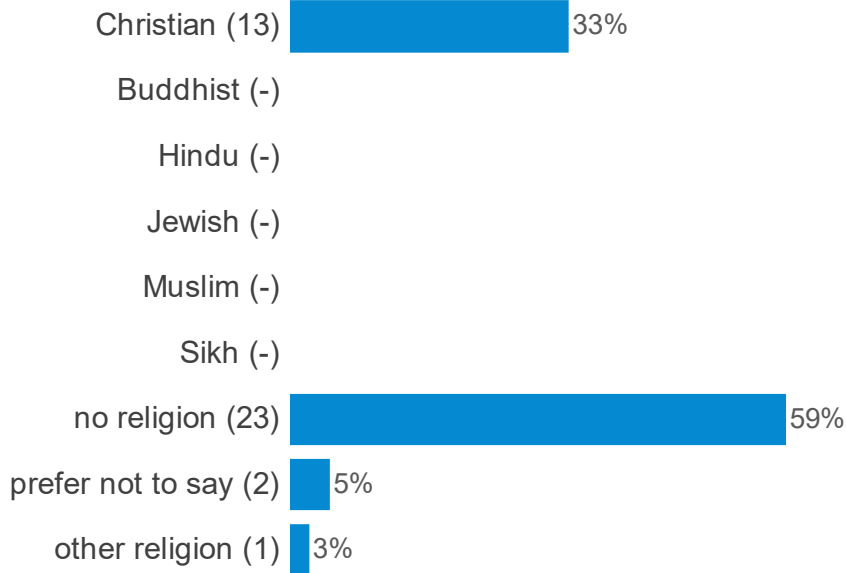
Sexual orientation:



other - please specify

You will need to define Lesbian here as transwomen attracted to ciswomen may describe themselves as Lesbian.

Religion / belief:



other religion - please specify (other - please specify)

climate concerned

Nationality:

